Front Door

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Purpose of dashboard

To provide an overview of activity related to Contacts (for people) and Consultations (for organisations).

For definitions of terms and cohorts used in this dashboard (e.g. ‘Contacts’), please see the ‘Glossary of Terms’ document.

The visuals are grouped into the pages of the report on which they appear.

Summary

Below is a description of each of the visuals shown on the 'Summary' page of the report and where they take their data from.

Number of Contacts this month

A card showing the number of Contacts which have taken place **this month**.

Drill-down behaviour

The user can right-click on the figure to drill-down to see a list of the Contacts which have taken place **this month**.

Number of Contacts this month YTD

A card showing the number of Contacts which have taken place since 1st April.

Drill-down behaviour

The user can right-click on the figure to drill-down to see a list of the Contacts which have taken place since 1st April.

Average working days to complete this month

A card showing the average number of working days to complete Contacts which have taken place **this month**.

Average working days to complete YTD

A card showing the average number of working days to complete Contacts which have taken place since 1st April.

Number of Contacts

A column chart showing the numbers of Contacts which have taken place each month in each of the last 13 months.

Drill-down behaviour

The user can right-click on a column to drill-down to see a list of the Contacts which have taken place that month.

Average Working Days to complete

A line chart showing the average number of working days to complete Contacts which have taken place each month in each of the last 13 months.

Demographics

Below is a description of each of the visuals shown on the 'Demographics' page of the report and where they take their data from.

Slicers

Contacts between

Allows the user to filter the dashboard to show data only for Contacts between 2 dates.

Source of Contact

Allows the user to filter the dashboard to show data only for Contacts with the selected source(s) of contact.

Contact Outcome

Allows the user to filter the dashboard to show data only for Contacts with the selected outcome(s).

RAG Rating

Allows the user to filter the dashboard to show data only for Contacts with the selected RAG rating(s).

Clear all slicers

A button to reset all slicers to remove all selections.

By Ethnicity

A bar chart grouping children who are the subject of Contacts by their ethnicity.

Drill-down behaviour

The user can right-click on the bar to drill-through to see a list of the children who have the ethnicity indicated by the selected column.

By Sex (as per Health System)

A column chart grouping children who are the subject of Contacts by the value recorded in the 'Sex (as per health system)' field in Mosaic.

Drill-down behaviour

The user can right-click on the column to drill-through to see a list of the children who have the value recorded in the 'Sex (as per health system)' field in Mosaic indicated by the selected column.

By Age at Contact date

A column chart grouping children who are the subject of Contacts by their age at contact date, grouped into:

- Under 1
- 1-4
- 5-9
- 10-15
- 16+

Drill-down behaviour

The user can right-click on the column to drill-through to see a list of the children who have the current age indicated by the selected column.

Outcome

Below is a description of each of the visuals shown on the 'Outcome' page of the report and where they take their data from.

Slicers

Contacts between

Allows the user to filter the dashboard to show data only for Contacts between 2 dates.

Source of Contact

Allows the user to filter the dashboard to show data only for Contacts with the selected source(s) of contact.

RAG Rating

Allows the user to filter the dashboard to show data only for Contacts with the selected RAG rating(s).

Clear all slicers

A button to reset all slicers to remove all selections.

Contacts in selected date range by outcome

A bar chart grouping Contacts by their outcome.

Drill-down behaviour

The user can right-click on the bar to drill-through to see a list of the Contacts which have the selected outcome.

Contacts this month by outcome

A treemap grouping Contacts this month by their outcome.

Drill-down behaviour

The user can right-click on a section of the treemap to drill-through to see a list of the Contacts which have the selected outcome.

Contacts this year to date by outcome

A treemap grouping Contacts this since 1st April by their outcome.

Drill-down behaviour

The user can right-click on a section of the treemap to drill-through to see a list of the Contacts which have the selected outcome.

Consultations

Below is a description of each of the visuals shown on the 'Consultations' page of the report and where they take their data from.

Slicers

Consultations between

Allows the user to filter the dashboard to show data only for Consultations between 2 dates.

Clear all slicers

A button to reset all slicers to remove all selections.

Headlines

A card showing the Number of Consultations.

Drill-down behaviour

The user can right-click on the figure to drill-down to see a list of the Consultations.

Consultations by source

A bar chart grouping Consultations by their outcome.

Drill-down behaviour

The user can right-click on the bar to drill-through to see a list of the Consultations which have the selected source.

Consultations by Team

A table grouping Consultations by their team.

Drill-down behaviour

The user can right-click on a row to drill-through to see a list of the Consultations which have the selected team.