Children Looked After Process (Social Worker)



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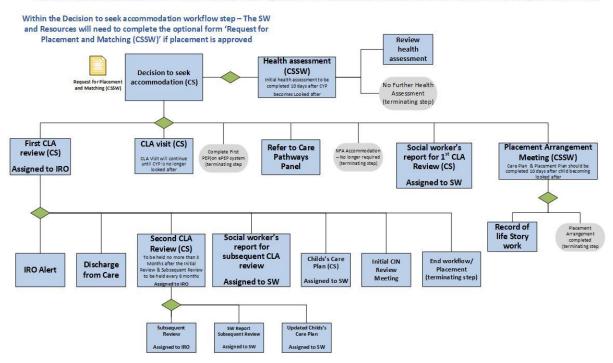
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Version History

December2021	Manual created
March 2024	Updated CLA Process
December 2024	CLA Process – Social Worker

Children Looked After Workflow

A Decision to seek accommodation can be initiated from the start menu by a worker, or an outcome of from the MASH Contact and Referral, C & F Assessment, Initial CIN & Reviews, Section 47 Enquiry, Initial CP Conference and Review's, Legal Planning Referral and Recommendations, Initial CYPDS Short Breaks/Preparing for Adulthood Assessment and Plan (CSSW) this can be assigned to a worker



Children Looked After Process Social Worker Action List

Decision to seek accommodation

- 1. Initiate Decision to seek accommodation (CS)
- 2. Complete sections 1-3 of form and section 4 Next actions, adding the next actions (note that some can be sent early, use check box)
- 3. Send the Request 'Request Team Manager Authorisation Approve Referral' to your team manager
- 4. Once approved resume the Decision to seek accommodation (CS) work step and complete the optional form Request for placement and matching (CSSW)
- 5. Send the Request 'Send Referral to resources' to the Duty Worker CSSW Resources
- 6. Once approved the Duty Worker CSSW Resources will Finish the work step

Health assessment (CSSW)

- 1. Pick up work step from your incoming work folder and start
- 2. Complete optional IHA form
- 3. Send the Request 'Pass to LAC Health Team' Request to the LAC Health Team
- 4. Once approved the LAC Health Team will Finish the work step

Placement Arrangement Meeting (CSSW)

- 1. Pick up work step from your incoming work folder and start
- 2. Complete optional Placement Plan form
- 3. Add the Next action Record of Life Story
 Send the Request 'Team Manager Authorisation' to your team manager
 Note: Your manager should authorise your report, however there may be times when your
 report may need further work. Continually check that the work icon has not changed with a
 red arrow and is present in your work folder. If this is the case Resume the work and view
 the comments in the Request that was originally sent and make amendments/additions as
 instructed. You will then need to resend the Team Manager Authorisation Request.
- 4. Once approved the manager will Finish the work step

Social worker's report 1st CLA Review (CS)

- 1. Pick up work step from your incoming work folder and start
- 2. Complete invite list
- 3. Send the Request sending the Send Invitations (CLA) Request
- 4. Finish the remainder of the report and add the next action Report Complete
- 5. Send Request 'Team Manager Authorisation' to your team manager Note: Your manager should authorise your report, however there may be times when your report may need further work. Continually check that the work icon has not changed with a red arrow and is present in your work folder. If this is the case Resume the work and view the comments in the Request that was originally sent and make amendments/additions as instructed. You will then need to resend the Team Manager Authorisation Request.
- 6. Once approved the manager will send notification Requests 'Team manager to notify CLA admin to send out social work report' and 'Team manager to notify IRO social work report complete' to Business Support and IRO respectively then Finish the work step

Child's care plan (CS)

- 1. Pick up work step from your incoming work folder and start
- 2. Update the care plan
- 3. Send Request 'Team Manager Authorisation' to your team manager
 Note: Your manager should authorise your report, however there may be times when your
 report may need further work. Continually check that the work icon has not changed with a
 red arrow and is present in your work folder. If this is the case Resume the work and view

- the comments in the Request that was originally sent and make amendments/additions as instructed. You will then need to resend the Team Manager Authorisation Request.
- 4. Once approved the manager will send a Notification Request 'Admin to distribute care plan to child' to CLA Business Support then Finish the work step

Social worker's report for subsequent CLA Review (CS)

- 1. Pick up work step from your incoming work folder and start
- 2. Complete invite list
- 3. Send the Request sending the Send Invitations (CLA) Request
- 4. Finish the remainder of the report and add the next action Report Complete
- 5. Send Request 'Team Manager Authorisation' to your team manager
 Note: Your manager should authorise your report, however there may be times when your
 report may need further work. Continually check that the work icon has not changed with a
 red arrow and is present in your work folder. If this is the case Resume the work and view
 the comments in the Request that was originally sent and make amendments/additions as
 instructed. You will then need to resend the Team Manager Authorisation Request.
- 6. Once approved the manager will send notification Requests 'Team manager to notify CLA admin to send out social work report' and 'Team manager to notify IRO social work report complete' to Business Support and IRO respectively then Finish the work step

Decision to seek accommodation (CS)

The 'Decision to seek accommodation (CS)' work step records the decision to accommodate the child(ren) and the management approval for it, without this step the CLA process cannot begin.

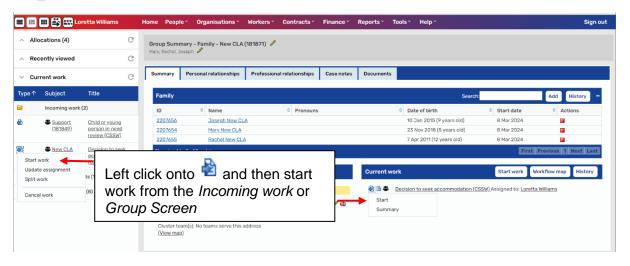
The 'Decision to seek accommodation (CS)' is a 'Next Action' available from the following workflow Steps

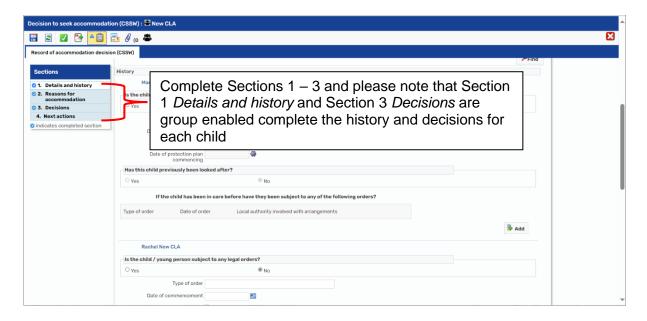
- Child and family assessment (CSSW)
- Child or young person in need review (CSSW)
- Initial child protection conference (CSSW)
- Initial CYPDS Short Breaks/Preparing for Adulthood Assessment and Plan (CSSW)
- MASH contact and referral (CSSW)
- Review child protection conference (CSSW)
- Section 47 enquiry (CSSW)
- Care Pathways Referral & Panel Recommendations



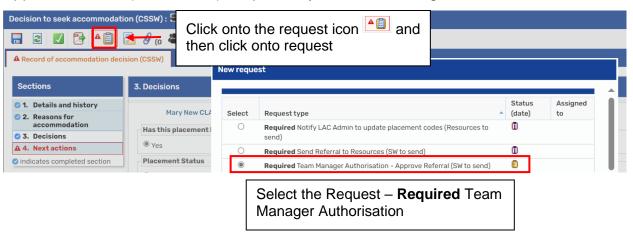
The Decision to seek accommodation is available as a group workflow step and you can start step from the group summary screen

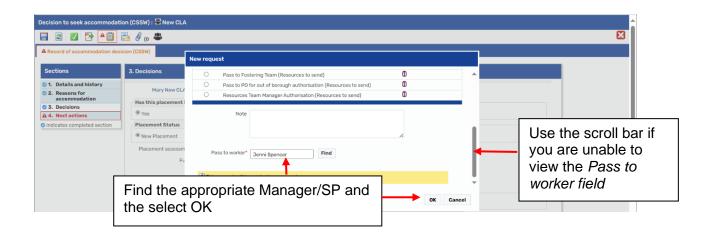
- Group Icon workflow added to multiple children
- Workflow added to one child

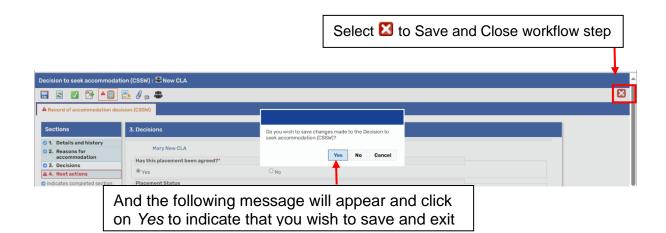


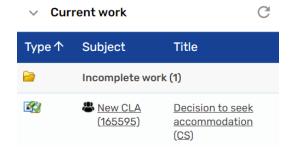


Once the form has been completed send the Team Manager Authorisation – Approve Referral (SW to send) Request to your Team Manager



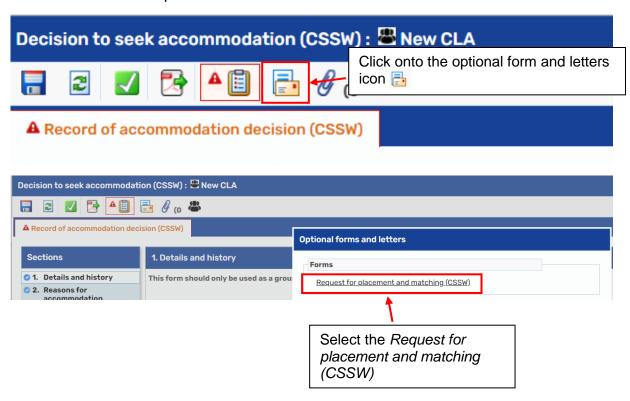




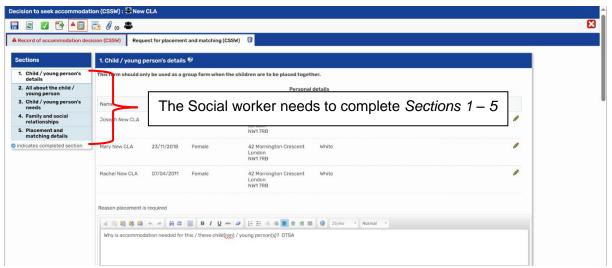


You will be able to keep track of the progress of the Request by viewing the work in your incomplete work folder and keeping an eye on the work icon. Once the Request has been authorised you will see that the work icon has changed with a green tick icon

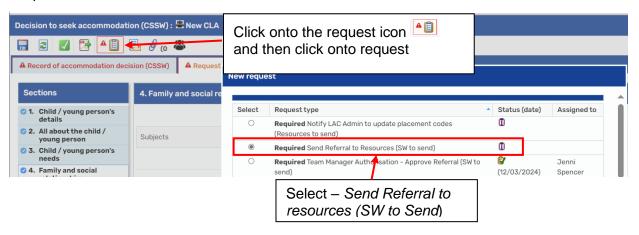
At this point you will need to resume the Decision to seek accommodation (CS) to complete the 'Request for placement and matching (CSSW)' form by clicking on the document and envelope icon found on the toolbar.

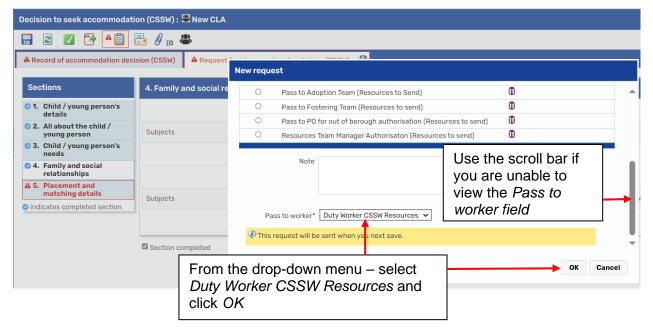


The 'Request for placement and matching' form will now be available within the work step as a second tab

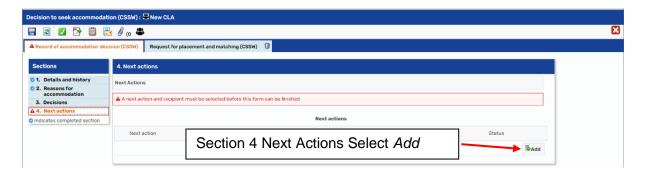


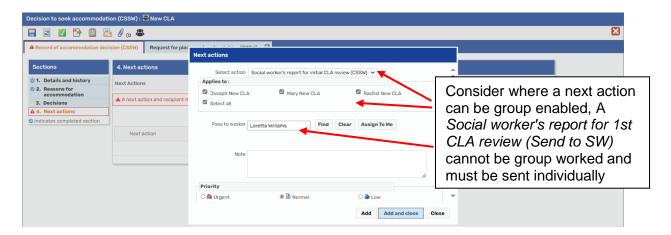
Once all sections have been completed, a 'Send Referral to Resources (SW to send)' Request should be sent to the Resource team



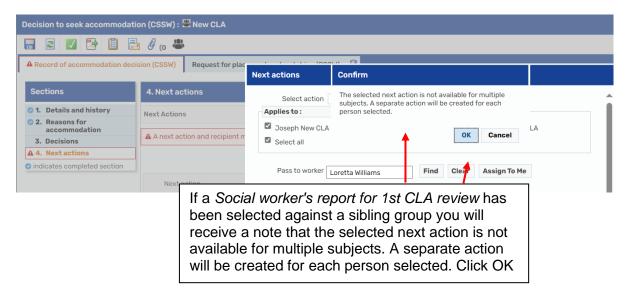


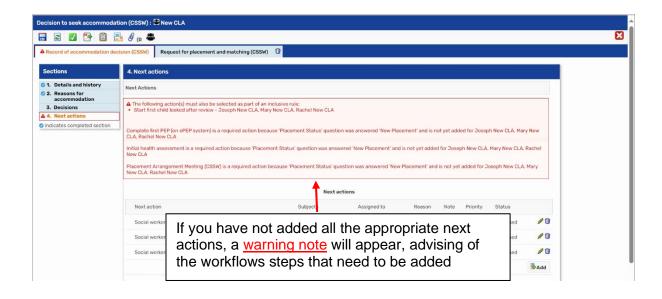
It is good practice to add the 'Next Actions' in Section 4 of the Record of accommodation decision (CSSW) form to enable some of the work to be started (send immediately)





Once you click on Add you may see warning messages appear indicating that there are missing next actions that are still required to be added





Next actions required for CLA process

Next Actions	Send Immediately	Group Enabled	Assigned
Social worker's report for 1st CLA review (Send to SW)	No	No - you will have social work report for each child	Social Worker
Start first child looked after review	No	No, you will have looked after review for each child	IRO
Complete first PEP (on ePEP system)	No	N/A	N/A
Placement Arrangement Meeting (CSSW	Yes	No, you will have Placement arrangement meeting for each child	Social Worker
Initial health assessment	Yes	No, you will have Health Assessment for each child	Social Worker
CLA visit (CSSW)	Yes	Yes, please note ONLY if Children are placed together	Social Worker

Next actions required for a Change of Placement

Next Actions	Send Immediately	Group Enabled	Assigned
NFA - Placement	No	Yes	N/A
change only for			
current CLA			
Placement	Yes	No, you will have	Social Worker
Arrangement		Placement	
Meeting		arrangement meeting	
		for each child	

Select to Save and Close the work step



And the following message will appear and click on Yes to indicate that you wish to save and exit

Note the following:

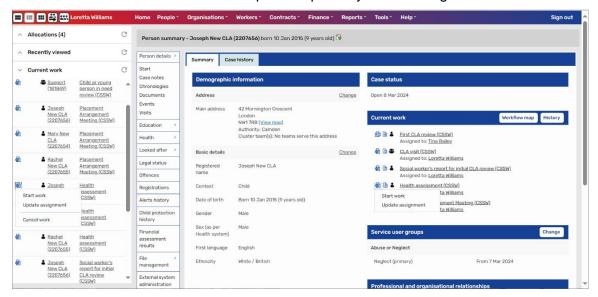
The Resource Team will complete the Send Referral to Resources Request once the placement has started.

The Resource Team will notify LAC Admin to update the Placement codes on Mosaic by sending the Mandatory Notify LAC Admin to update placement codes (Resources to send) Request once the placement has been agreed.

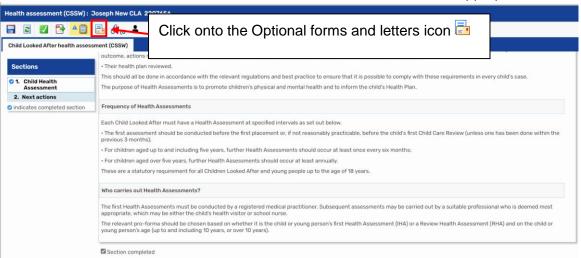
The Resource Team will Finish the Decision to seek accommodation (CS) work step

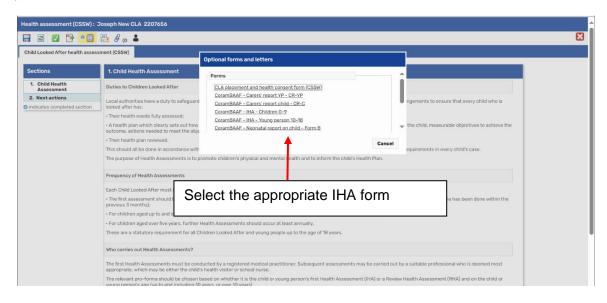
Health assessment (CSSW)

The initial Health assessment can be picked up from your incoming work folder

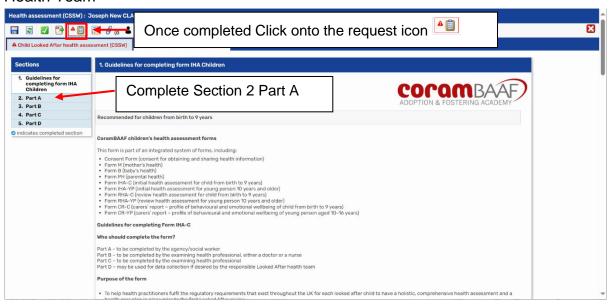


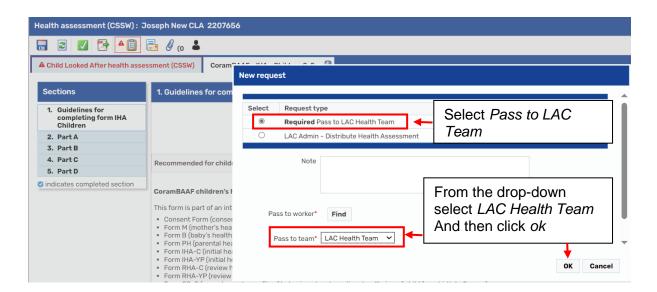
In the Health assessment, use the forms and letters icon be select the appropriate form



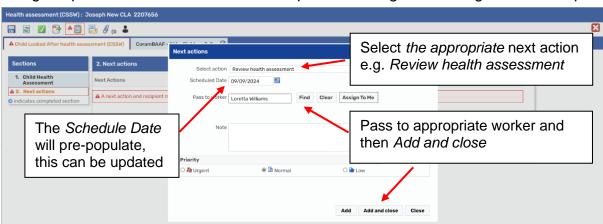


On completion of the form, send the 'Pass to LAC Health Team' Request to the LAC Health Team





It is good practice to add the next actions prior to saving and closing the work step

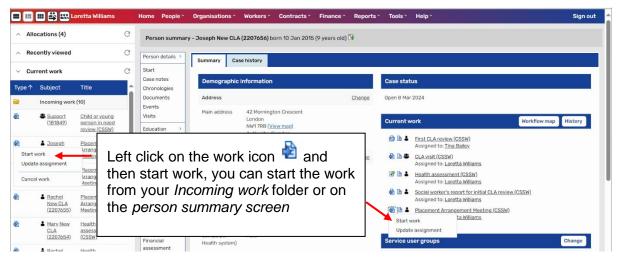




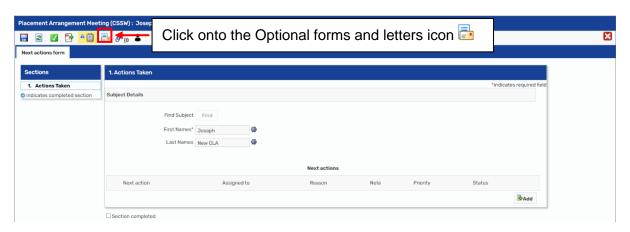
Note that the Health assessment work step will appear within your incomplete work folder until the LAC Health Team have finished with the assessment/request

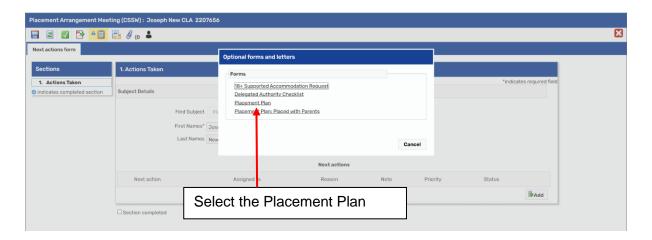
Placement Arrangement Meeting (CSSW)

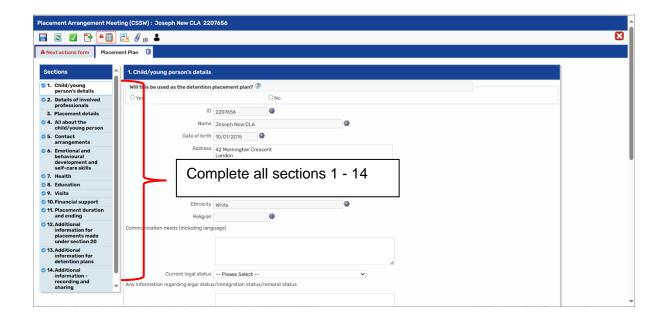
The Placement Arrangement Meeting can be picked up from your incoming work folder

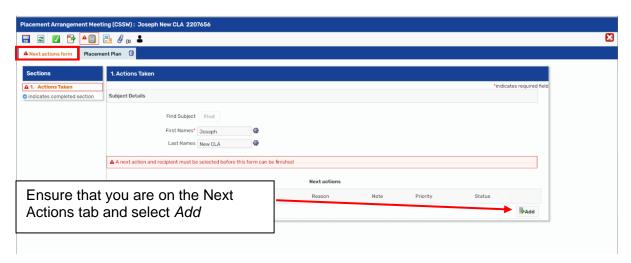


In the Placement Arrangement Meeting, use the forms and letters icon a to select the Placement plan



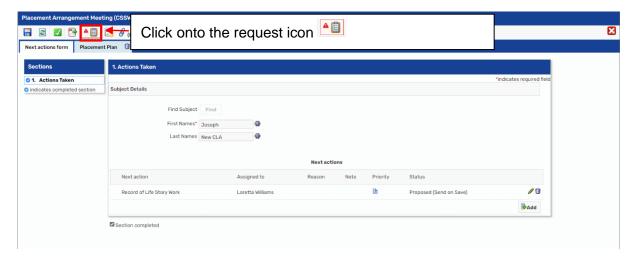




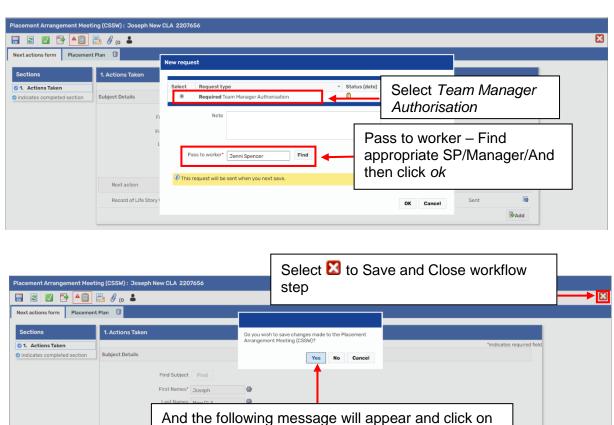




On completion you will need to send a Team Manager Authorisation Request to your team manager



And you will be brought into the Request screen



The manager will finish the work step upon approval

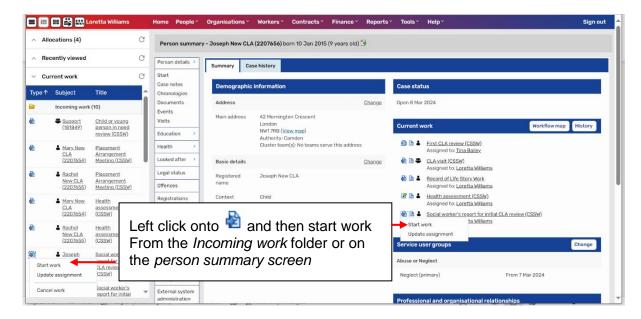
Yes

Social worker's report 1st CLA Review (CS)

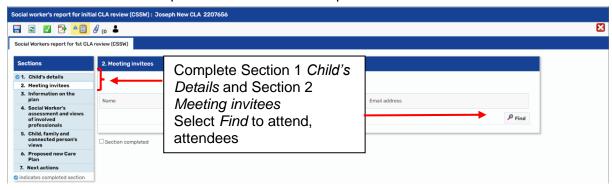
The Social Worker's report will be sitting within your Incoming Work Folder.

Please note As soon as the report work step is Finished (manager has authorised and finished the work step) you will need to notify the IRO via email/teams or telephone

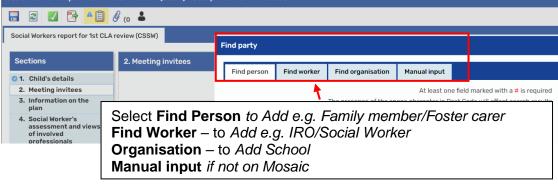
The social worker's report <u>MUST</u> be completed before the IRO starts the First CLA Review and should be completed at least 5 days before the Review



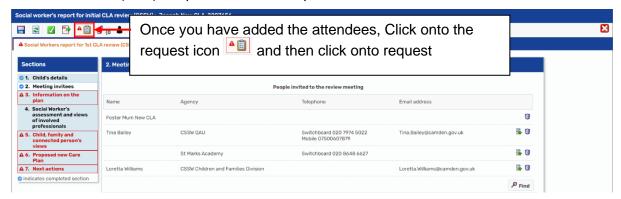
In the Social Worker's Report 1st CLA Review complete the invitation list



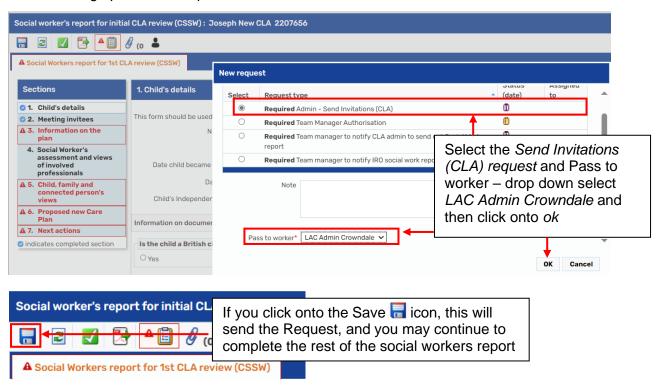
The Find party window will allow you to search for parties Social worker's report for initial CLA review (CSSW): Joseph New CLA 2207656

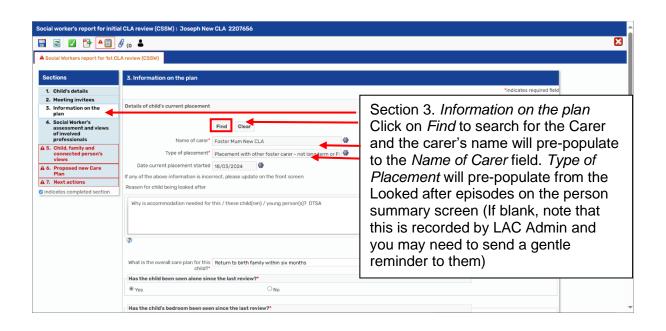


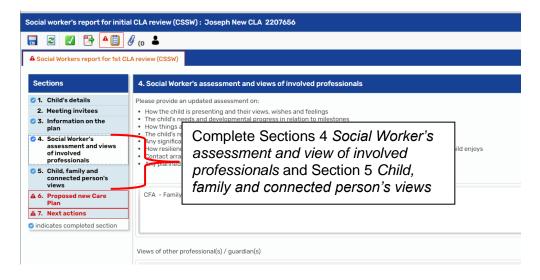
You will then need to inform business support to send invites to the Review by sending the Send Invitations (CLA) Request. Use the Request icon

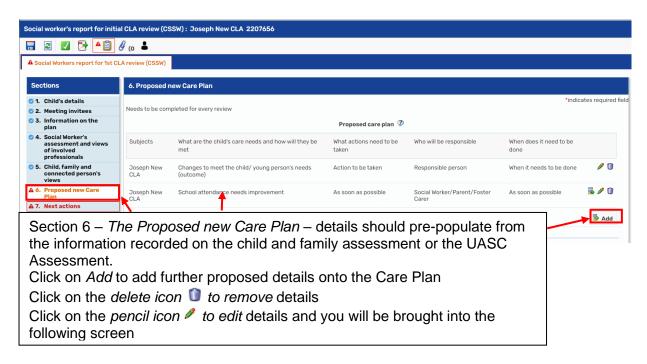


This will bring up a list of Request which can be sent

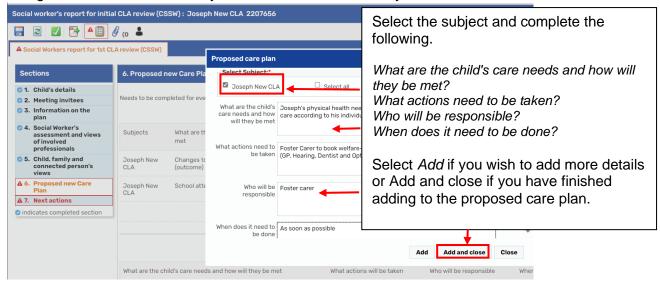


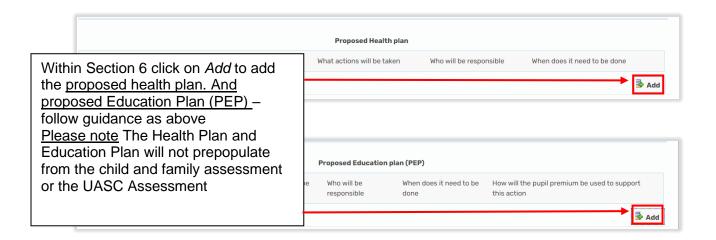






Using the Add button will allow you to add an additional entry to the table



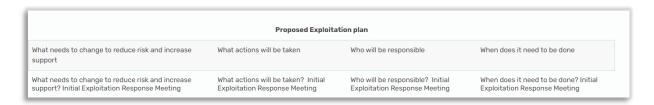




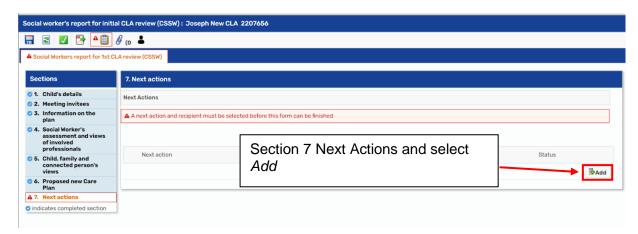
Please ensure that Proposed Care Plan, Proposed Health Plan and Proposed Education Plan (PEP) are updated, as this information will pre-populate into the CLA Chairs Report and record of Review for the chair to review and update the progress on the Plan

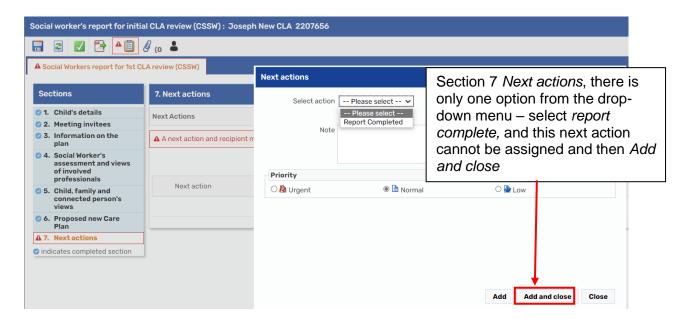


Please note: If you have answered yes to the *Is exploitation a concern*? The Proposed *Exploitation Plan* will be displayed, with information pre-populated from the *Exploitation Response Meetings*

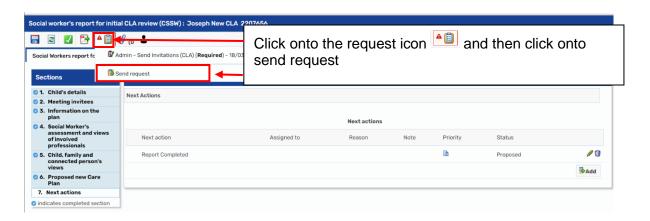


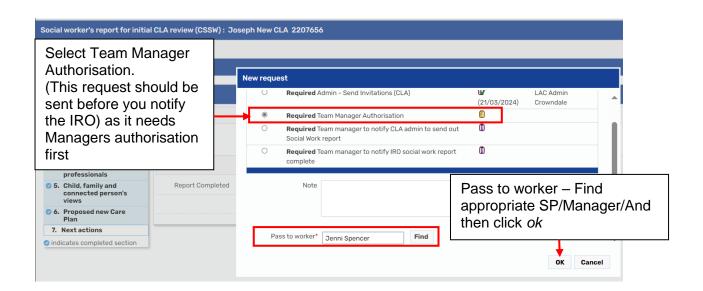
Upon completion of the report please add the outcome Report completed





You will need to gain authorisation from your team manager by sending the Team Manager Authorisation Request







Once approved the manager will send notification Requests 'Team manager to notify CLA admin to send out social work report' and 'Team manager to notify IRO social work report complete' to Business Support and IRO respectively then Finish the work step, however there may be times when your report may need further work. Continually check that the report is no longer in your incomplete work folder and that the work icon has not changed to

with a red arrow. If this is the case resume the work and view the comments in the Request that was originally sent and make amendments/additions as instructed. You will then need to resend the Team Manager Authorisation Request.

Child's care plan (CS)

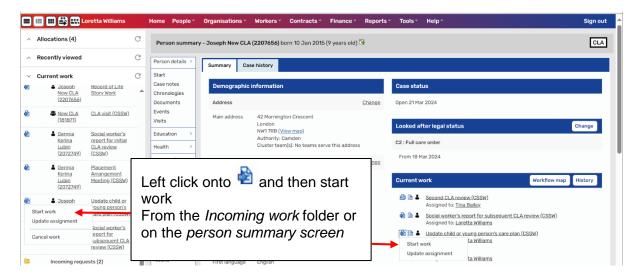
Once the Review workflow step has been finished by the IRO, they will have assigned you the Child's care plan (CS) for update.

Based on the recommendations and views of the IRO the social worker/personal advisor will update the child or young person's care plan.



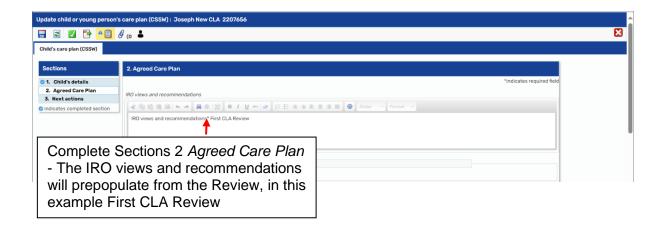
<u>Please note</u>: The Child's care plan (CS) workflow step must be finished before you start the Social workers Report Subsequent CLA Review, as this will affect the pre-population

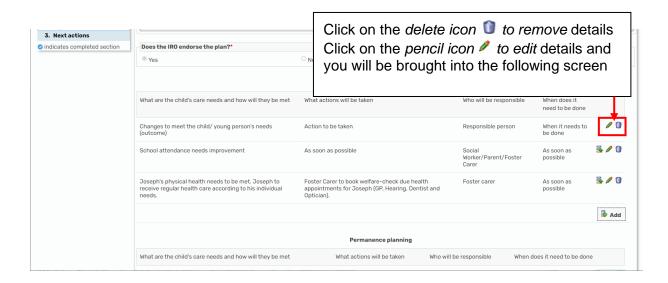
The Child's care plan will be available to start from your incoming work folder or from the person summary screen

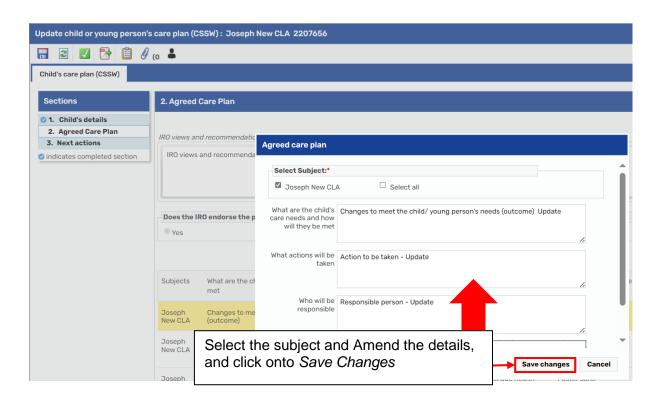


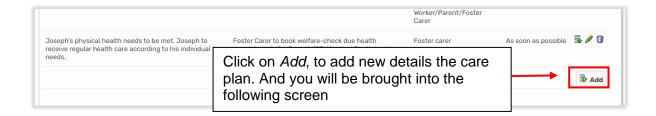
In the Child's care plan

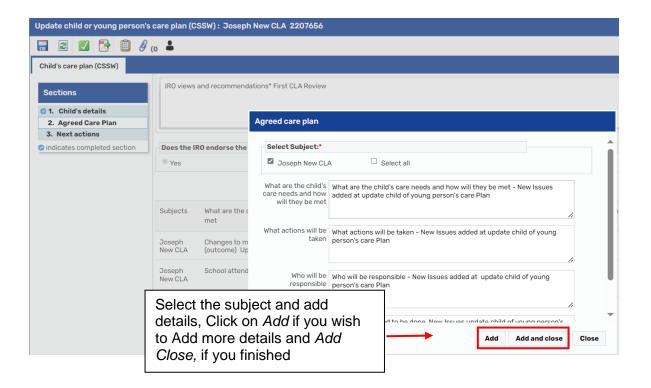




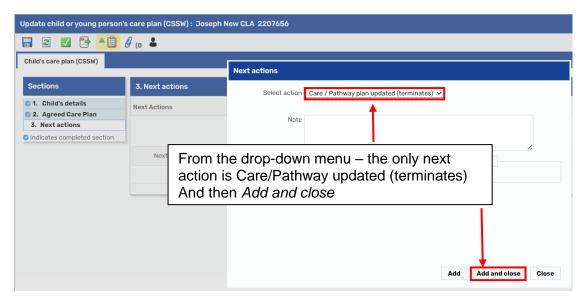




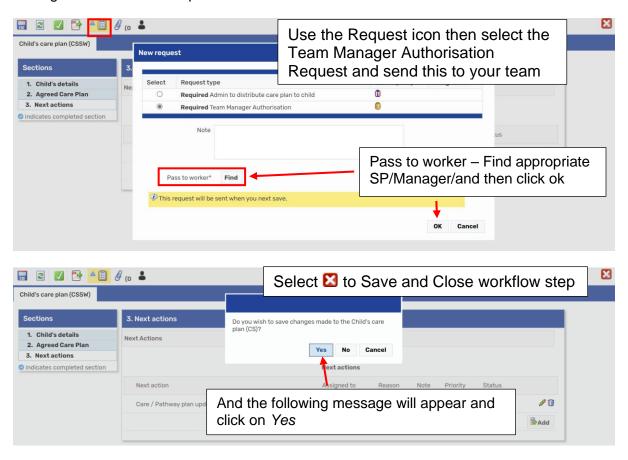








You will also need to gain authorisation from your team manager by sending the Team Manager Authorisation Request

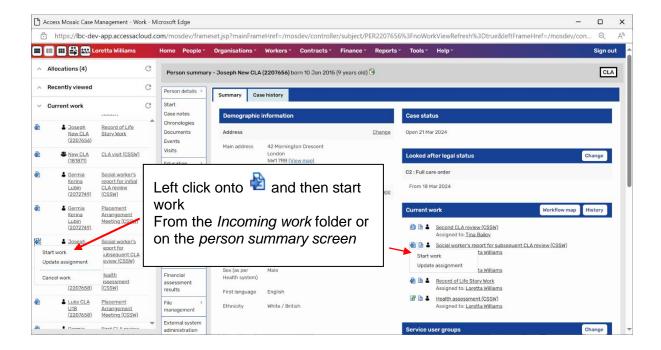


Your manager will authorise your report and finish the work step, however there may be times when your Plan may need further work. Continually check that the Plan is no longer in your incomplete work folder and that the work icon has not changed with a red arrow. If this is the case resume the work and view the comments in the Request that was originally sent and make amendments/additions as instructed. You will then need to resend the Team Manager Authorisation Request. Once approved the manager will send a Notification Request 'Admin to distribute care plan to child' to CLA Business Support then Finish the work step

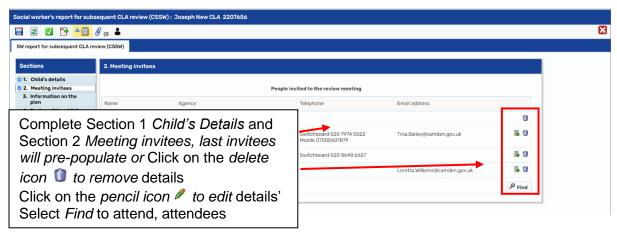
Social worker's report subsequent CLA review (CS)

The IRO will assign the Social worker's report for subsequent CLA review (CS) to the social worker. This will be ready for you to start in your incoming work folder.

- Please note: The updated child or young person's care plan workflow step must be finished before you start the Social workers Report Subsequent CLA Review, as this will affect the pre-population
- Please note As soon as the report work step is Finished (manager has authorised and finished the work step) you will need to notify the IRO via email/teams or telephone

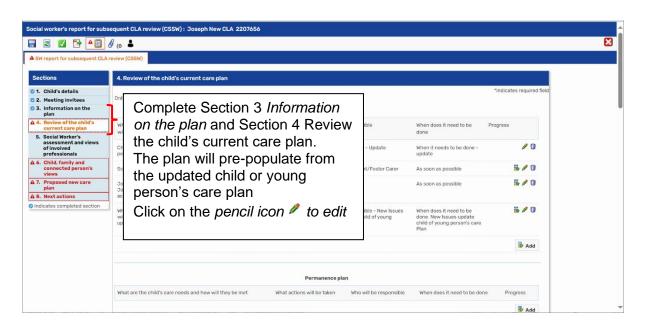


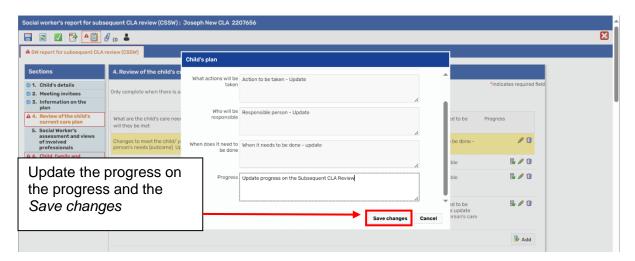
When ready start the work to update the invitee list, then send the Admin – Send Invitations (CLA) Request to inform Business Support to send off the invites to the invitee list



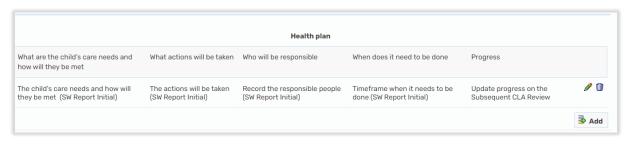


Complete the remainder of the Report and update the plan

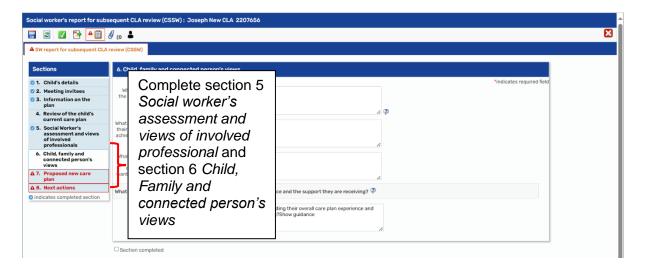


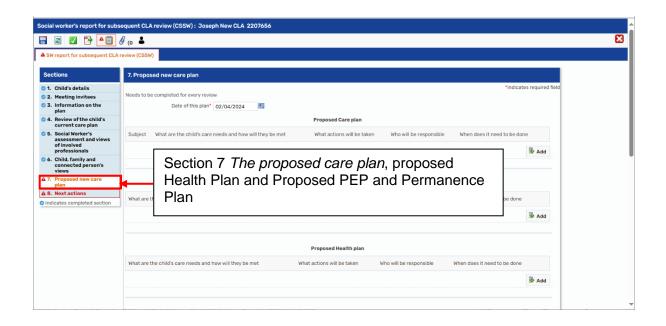


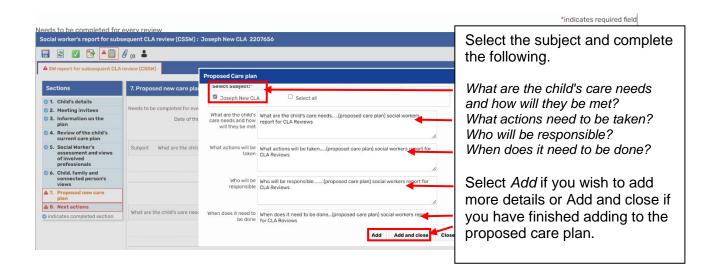
Follow the same process as the first review and update the progress for the Health Plan, Education Plan or permanence plan if required.

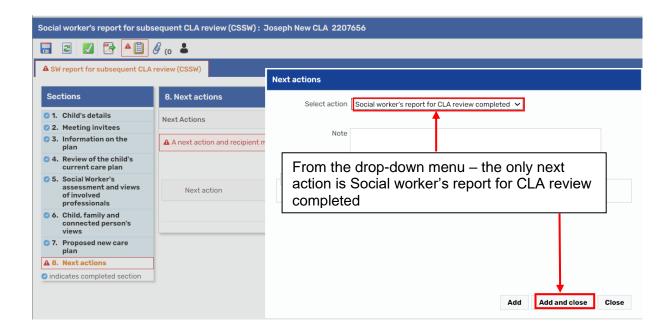












Once you have completed the Social workers Report Subsequent CLA Review send the following request.



Your manager will authorise your report and send notification Requests 'Team manager to notify CLA admin to send out social work report' and 'Team manager to notify IRO social work report complete' to Business Support and IRO's respectively then Finish the work step, however there may be times when your report may need further work. Continually check that the report is no longer in your incomplete work folder and that the work icon has not changed to with a red arrow. If this is the case resume the work and view the comments in the Request that was originally sent and make amendments/additions as instructed. You will then need to resend the Team Manager Authorisation Request.