This bulletin is intended to be cascaded to staff through conversations at team meetings and not solely forwarded for distribution via email.

CQC Assurance Staff Briefing – Oct 23

Welcome to our first bulletin in which we'll be sharing updates with you on what we are doing in Adult Social Care to prepare for the CQC assurance process.

We hope this bulletin will support managers at all levels to share information about CQC assurance preparations with teams so that all staff are aware of and ready for this process. Team discussion can be a good place to shape conversations and for staff to raise questions.

We will be compiling frequently asked questions responses which will be available in the practice guide. Please send questions from your teams to: asc.assessment@camden.gov.uk

What is CQC Assurance?

The Care Quality Commission now has powers to inspect Councils ASC Services and Integrated Care Boards, alongside registered providers, NHS Trust and GPs. This is aimed at having the broadest understanding of quality across the care system.



The framework for assessing Adults Social Care is new and is currently being piloted in 5 Local Authorities across England. We are aware that an announcement might be made as soon as the end of November. This will name the first Authorities to undergo a full assessment process, which includes an inspection element.

A group of staff across ASC have been meeting bi-weekly to support our preparations included in the preparation is a focus on:

- Developing the Camden ASC Self–Assessment
- Assessing our evidence and data
- Learning from the national pilot sites
- Ensuring we are learning from our various sources of data
- Understanding our strengths and areas of focus on; equalities, carers, those who fund their own care
- Engagement with key partners including our residents

If you would like to know more about this, please contact **Cynthia Davis**, Head of Adult Social Care Innovation, or let us know via email at **asc.assessment@camden.gov.uk**

Communication with staff across ASC

We know the importance of effective communication in helping us in our preparations for inspection. We would like to hear from staff right across our service about what you would like to know about the most, and how you would prefer to be updated in future.

Please do feedback your team discussions, ideas and questions, particularly for answers to frequently asked questions to asc.assessment@camden.gov.uk