Child Protection Process Manual



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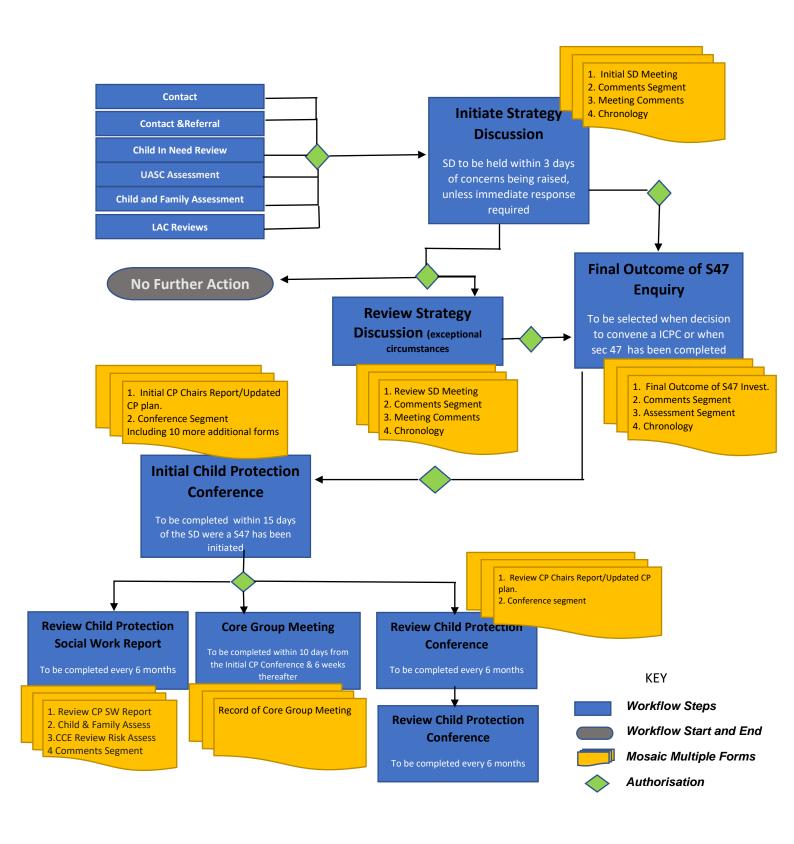
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Version History

Version	Date	Changes
Version 1.0	August 2009	Manual Created
Version 2.0	December 2021	Manual Updated

Child Protection Process Charts

You can initiate a Strategy Discussion from most Workflow steps, e.g., Contact, Contact & Referral, LAC Review, CIN Review, UASC Assessment, C&F Assessment)

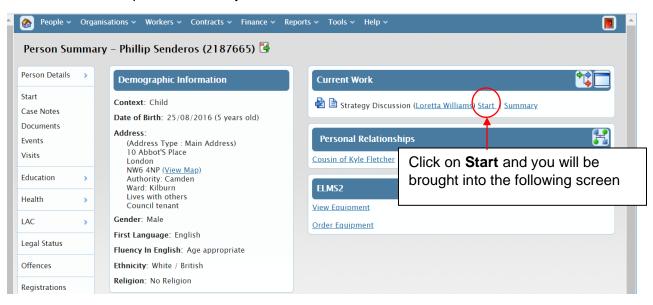


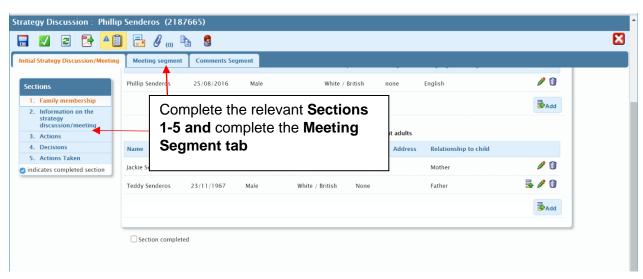
Strategy Discussion

If you are working with the child or a new referral and there are CP concerns you can **send a next action of strategy discussion from most workflow steps** e.g., Contact, Child and Family Assessment.

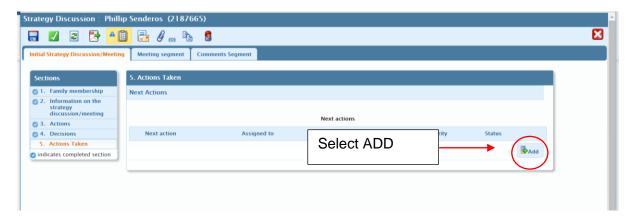
The Strategy discussion is to be held within 3 days of concern being raised unless an immediate response is required.

The Strategy Discussion will appear within your *Incoming Work Folder* and appear on the current work of the person summary screen





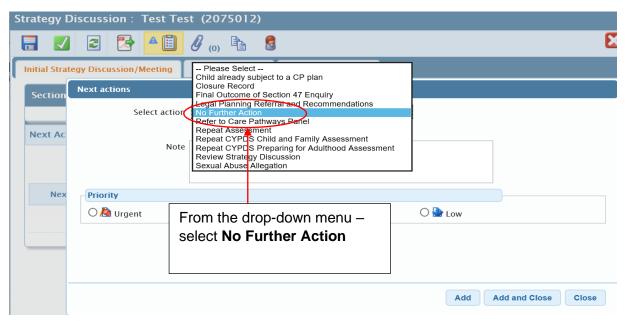
Within **Section 5 Action taken** – this is where you will select the next action within the CP process. If the decision is to have a conference you will firstly select the next action of **Final Outcome of Section 47 Enquiry**



And you will be brought into the Actions Taken screen to choose the Next action(s).

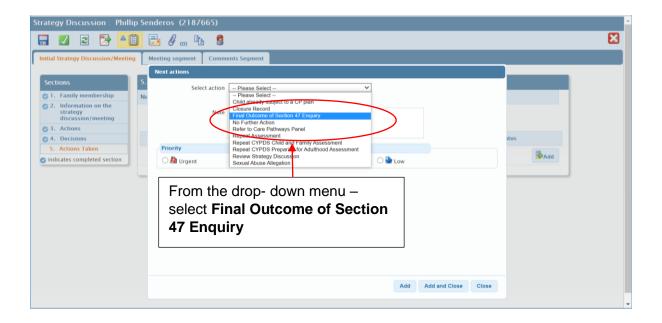
For cases where there are **no ongoing concerns** following the strategy discussion, **NFA** can be chosen from the drop down.

There is no option to pass an NFA action to a worker as it is not a new piece of work. Rather, it terminates the workflow.

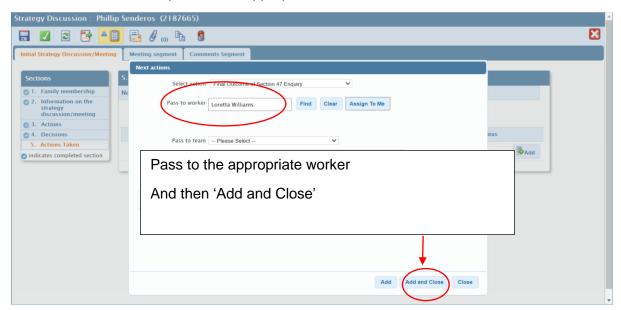


NOTE: The Strategy Discussion workflow constitute a **separate workflow** different from the assessment workflow or CIN/CP workflow. It is therefore important to note that the choice of No Further Action (NFA) as your next action will **terminate the Strategy Discussion workflow**. In which case you **MUST revert** to either the **Assessment workflow** if in the process of completing one **OR** to the **current CIN/LAC workflow** to send social worker the next action needed to progress and record continuing case work.

Where a **section 47 investigation will be undertaken**, the sw should choose *Final Outcome of section 47 enquiry*



The worker should then pass to the appropriate worker, click on Add and then Close

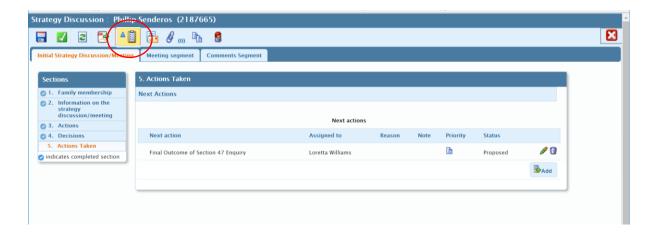


How to send a request and authorise a request

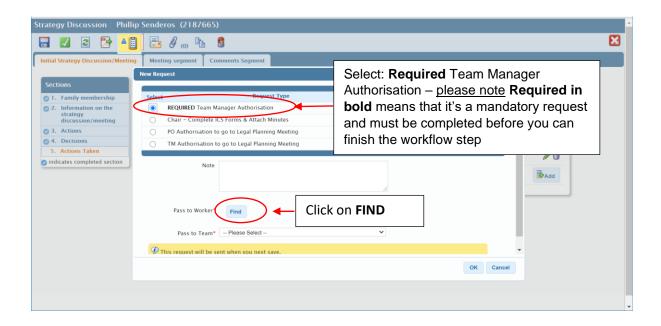
Once the strategy discussion document has been completed, you will need to send a request for Manager's Authorisation

Click on the following Request icon

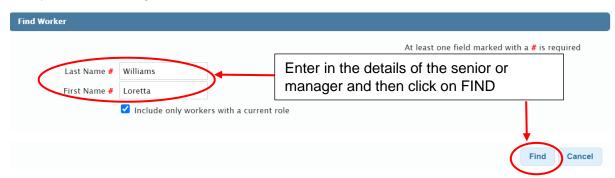




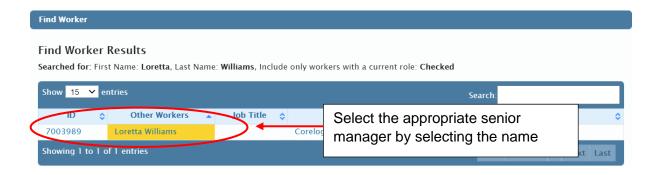
And you will be brought into the New Request screen



And you will be brought into the Find Worker screen



And you will be brought into the Find Worker Results screen



You will be brought back to the New Request screen. Click OK.

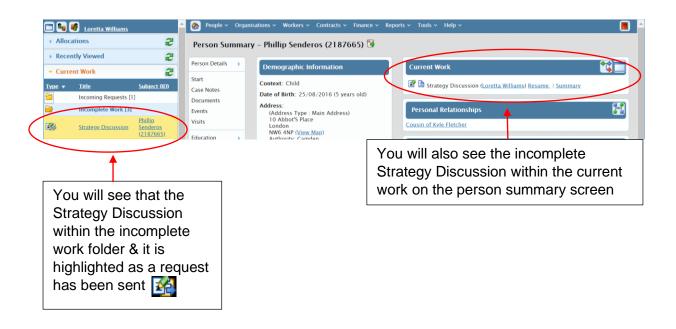
And you will be brought to the following screen and then you need to click on the save and close and this will send the request to your Senior/TM

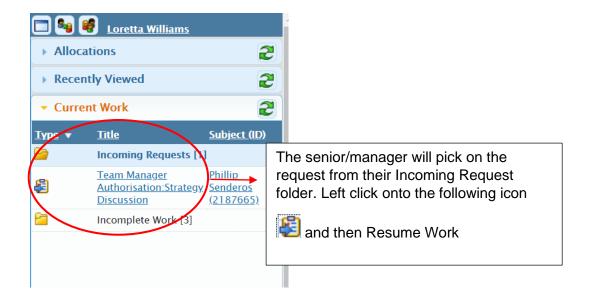


And you will get the following message

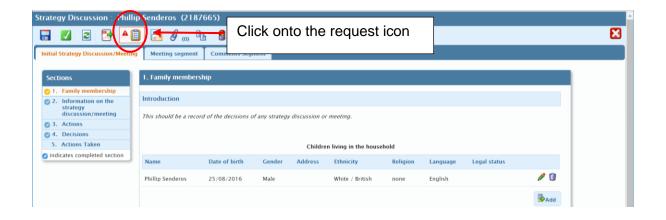


You will be brought back to the Person Summary screen of your client



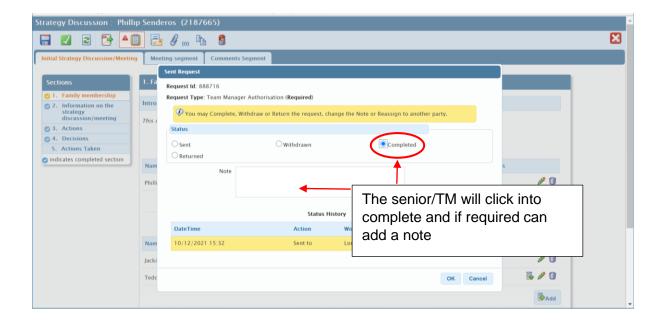


And you will be brought back into the *Strategy Discussion* step to check the contents of the Strategy Discussion form and then *authorise it*.



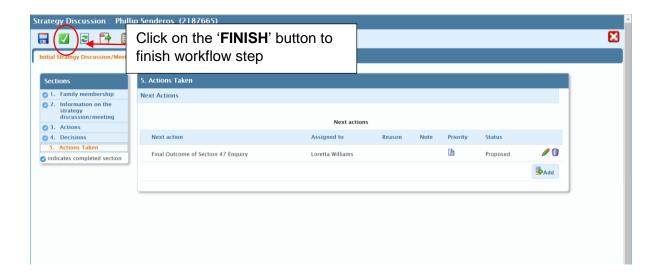


And you will be brought into the **Sent Request** screen



Once the senior/TM has authorised the request, they will then FINISH the workflow step by clicking on the following icon and then next action of **Final Outcome of Section 47 Enquiry** will be sent to the worker.

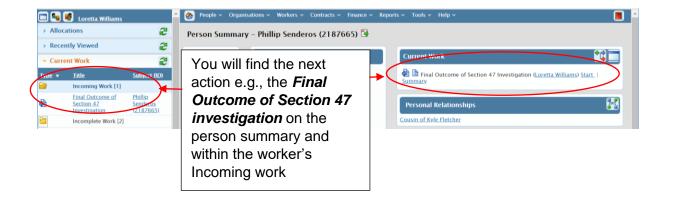
But if the choice of next action is **No Further Action**, the workflow is **terminated**, and **nothing** gets sent to the worker. Manager must then **revert to** the assessment workflow or ongoing CIN/LAC workflow to send a next action of work to the social worker.



And you will be taken back to the *Person Summary* screen of the client

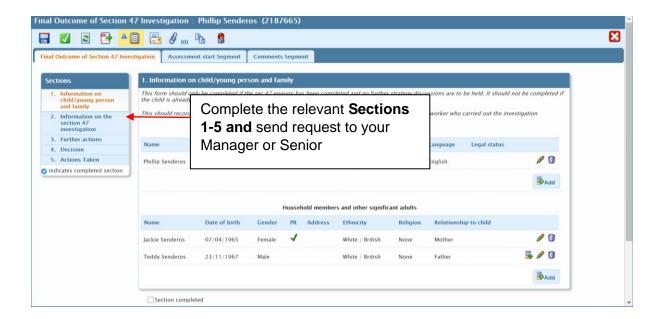
Final Outcome of Section 47 Enquiry

This step will only be required if, following the strategy discussion, it has been decided that a section 47 enquiry will be carried out.





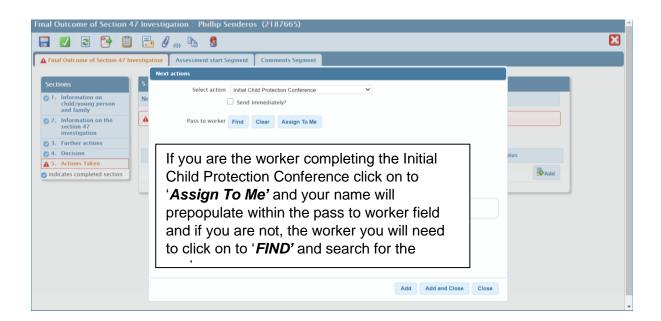
And you will be brought into the Final Outcome of Section 47 Investigation step

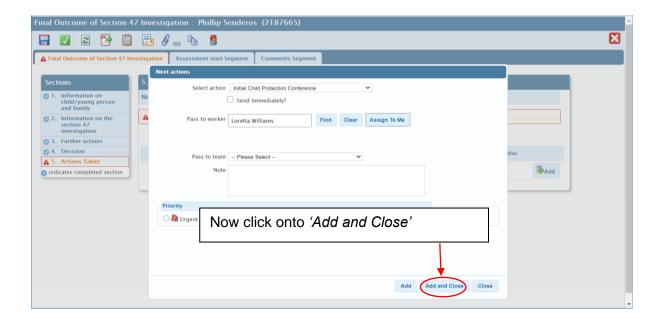


Once completed send request to Team Manager/Senior

Please refer to pages 7-11 for guidance how to send and authorise a request

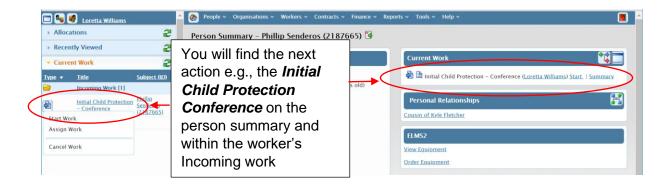
Within **Section 5 Action taken** – this is where you will select the next action within the CP process if the decision is having a Conference you will firstly select the next action of **Initial Child Protection Conference**



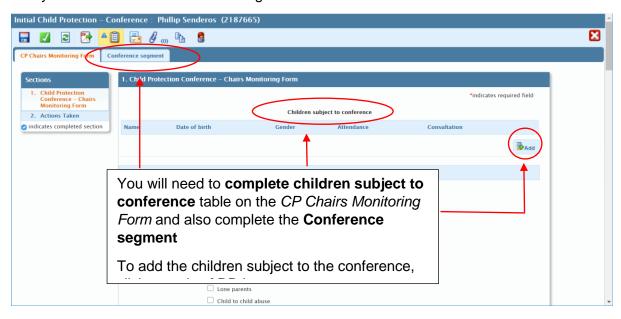


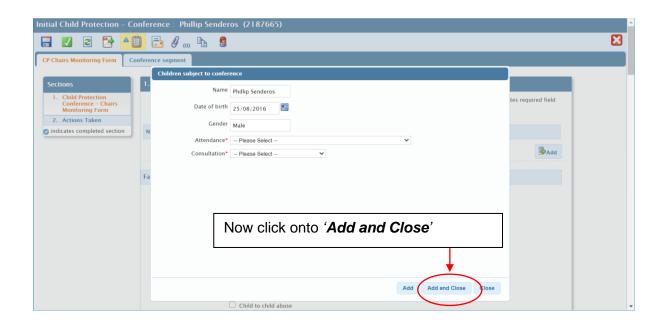


Initial Child Protection Conference



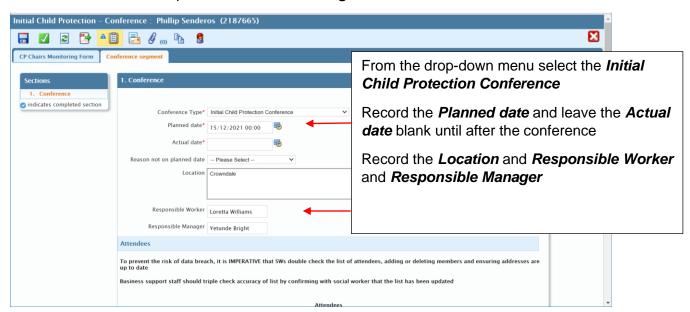
And you will be taken into the following screen Initial Child Protection Conference

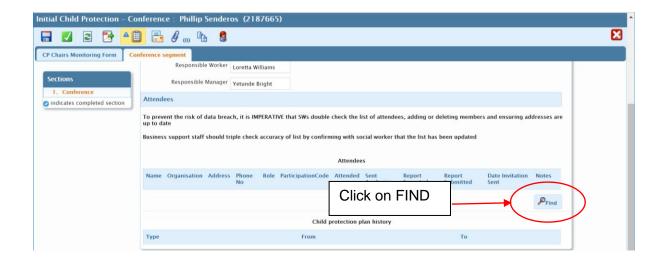




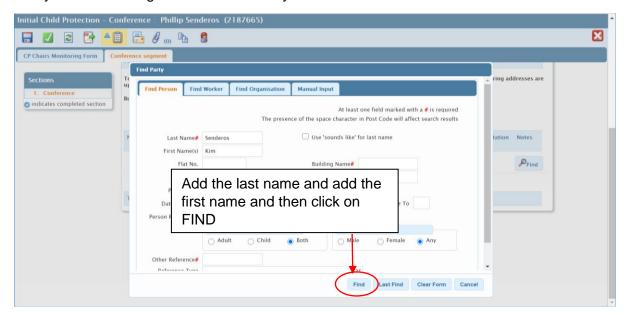


You will now need to complete the Conference segment and all the attendees

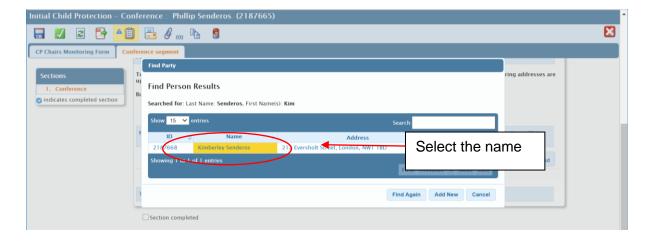




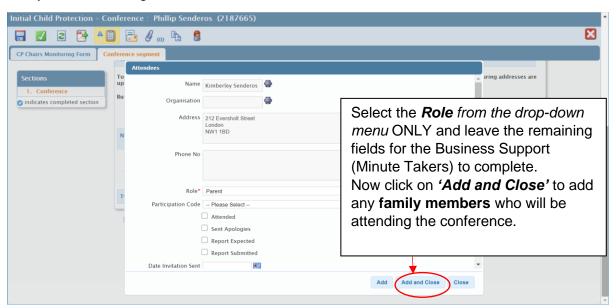
And you will be brought into the Find Party screen

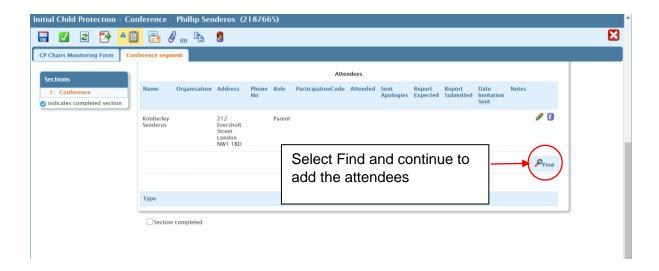


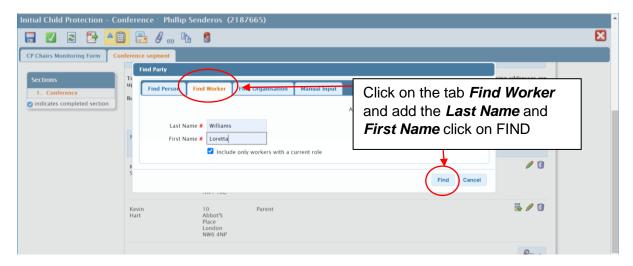
And you will be brought into the Find Person Results Screen



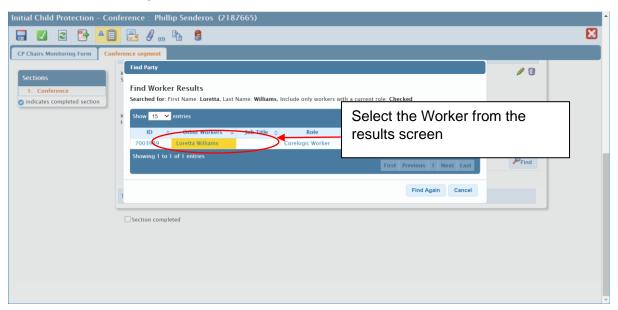
And you will be brought into the attendee's screen

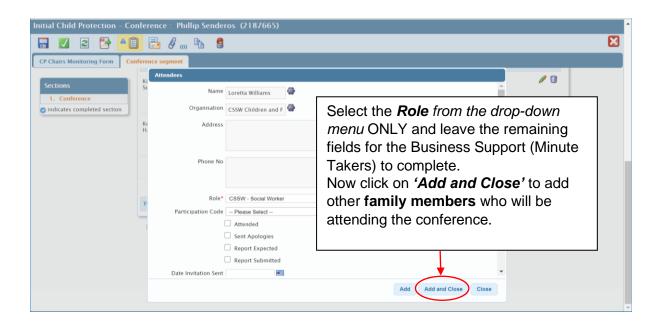




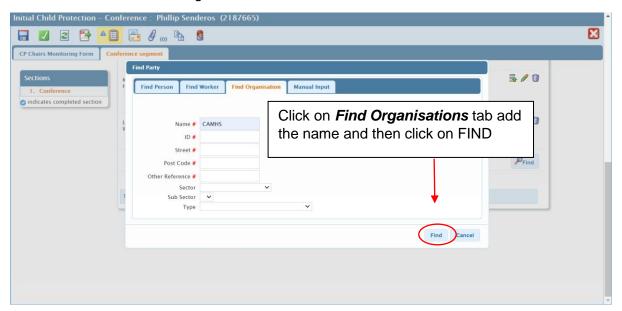


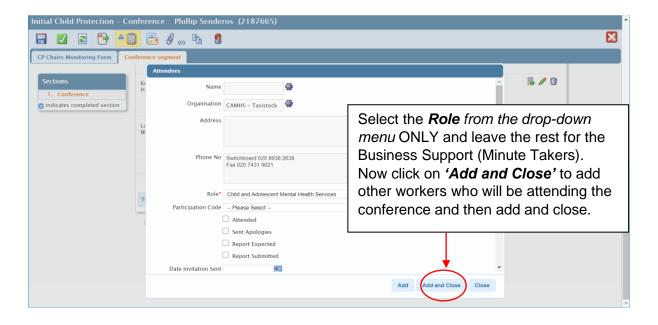
You will then be brought in the Find Worker Results screen

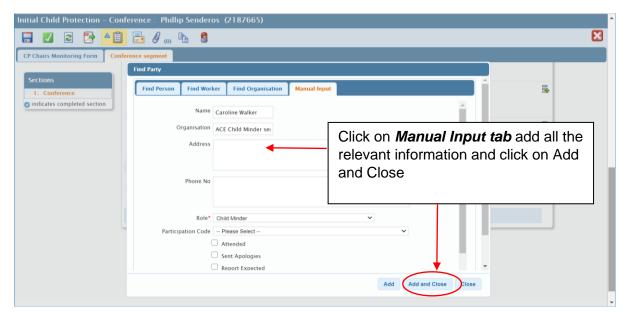




And now Click onto FIND Organisation

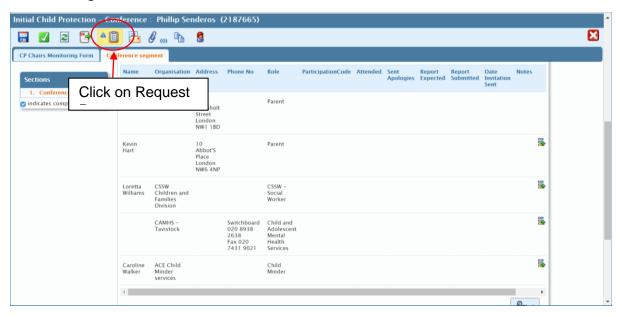


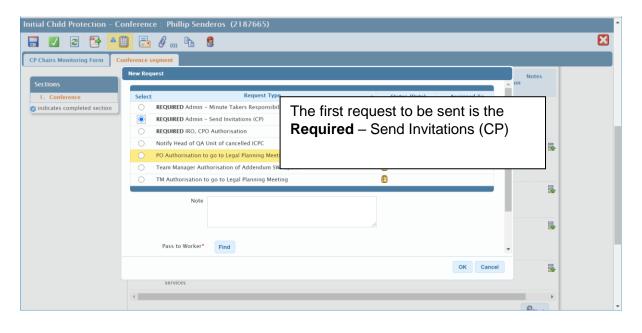




Once all the attendees have been added

You will now need to send a request to **CSSW Business Support Team (Safeguarding and Meetings** to send out all the invites to the attendees







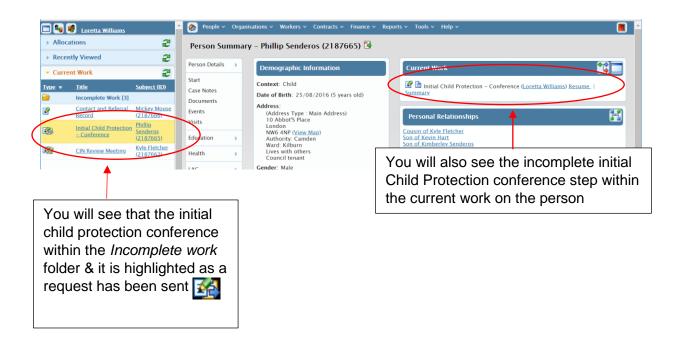
And you will be brought in the following screen and then you need to click on the to save and close and this will send the request to Business Support Team



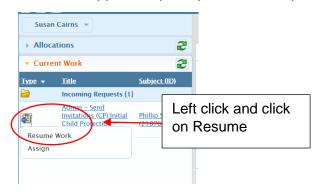
And you will get the following message



You will be brought back to the **Person Summary** screen of your client

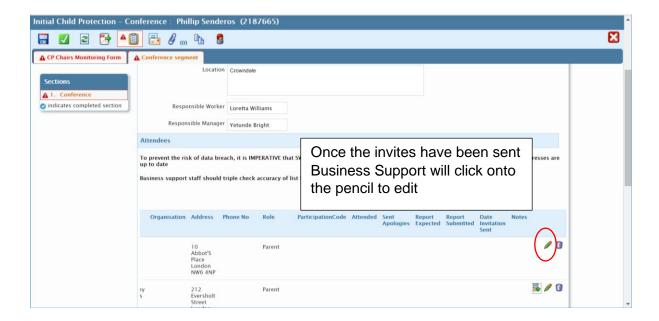


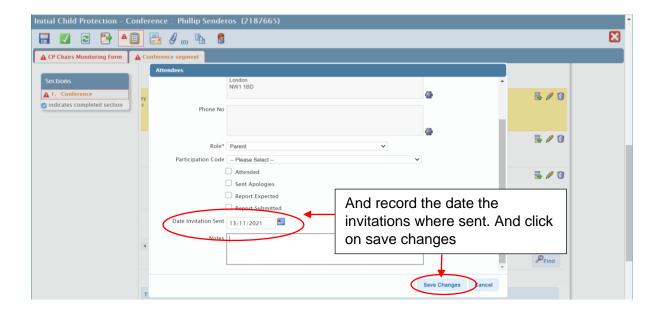
Business support will pick up the invite request from their inbox



And you will be brought back into the Initial Child Protection Conference



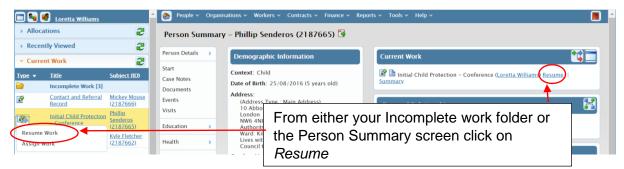




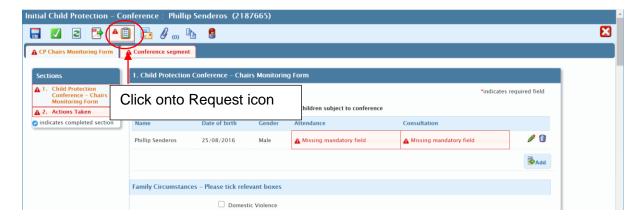
Once you have saved changes you need to complete the **Required** – Send Invitations (CP)

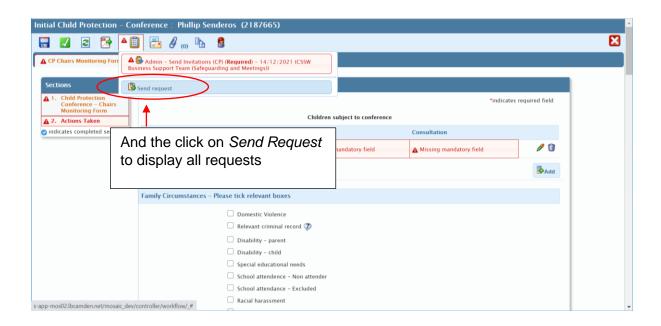
Please refer to pages 7-11 for guidance how to send and authorise a request

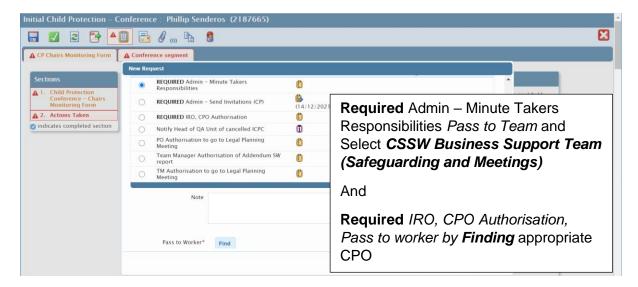
5 days prior to the conference and when the SW Report reports has been completed the rest of the requests should be sent- Please note: for the Initial Child Protection Conference the Child and Family Assessment will be used as the Conference report



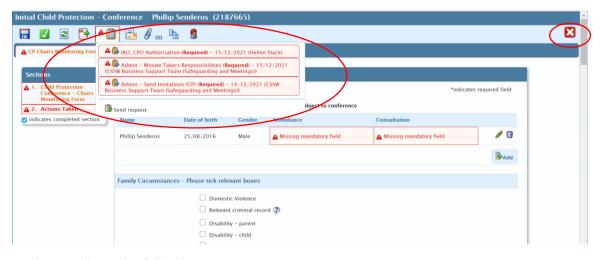
And you will be brought back into the Initial Child protection conference







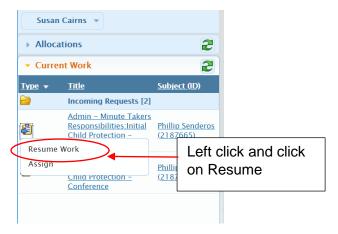
Once all sent your screen should look like this and then you need to click on the to save and close



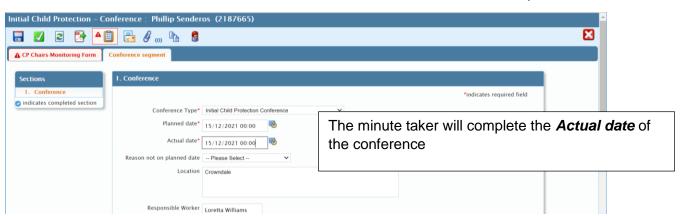
And you will get the following message

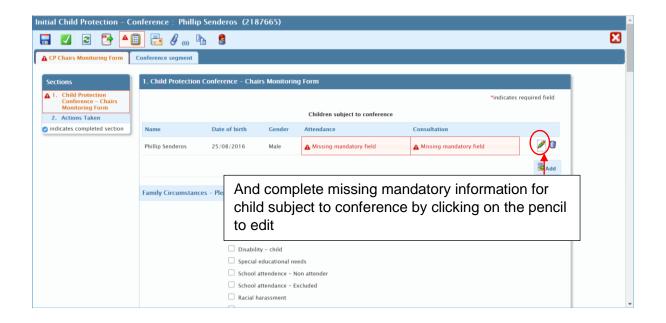


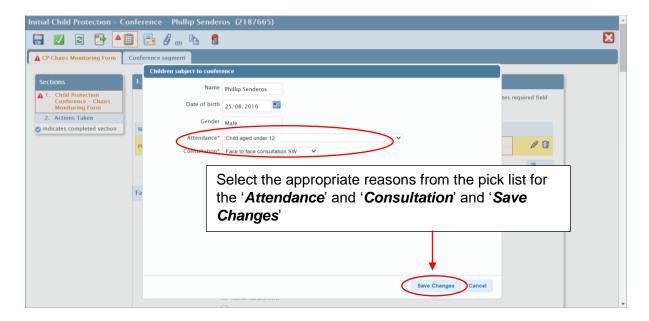
Once the conference has been completed the minute takers would pick up their requests from their Incoming Request folder.



And the Minute taker will be taken into the Initial Child Protection Conference step



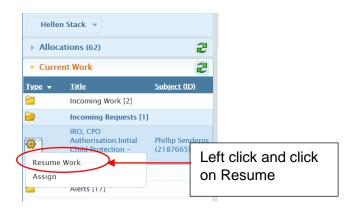




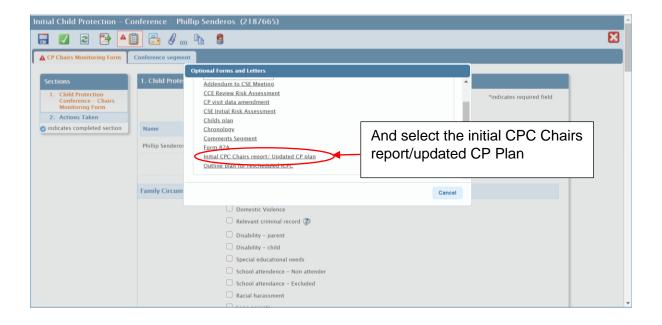
The minute taker_would then complete the **Required** Admin – Minute Takers Responsibilities request

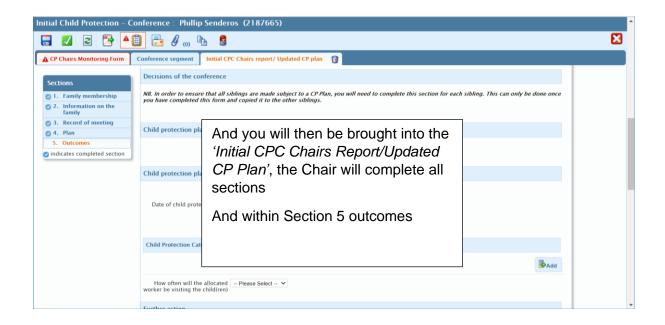
And once they have finished, they would advise the Chair.

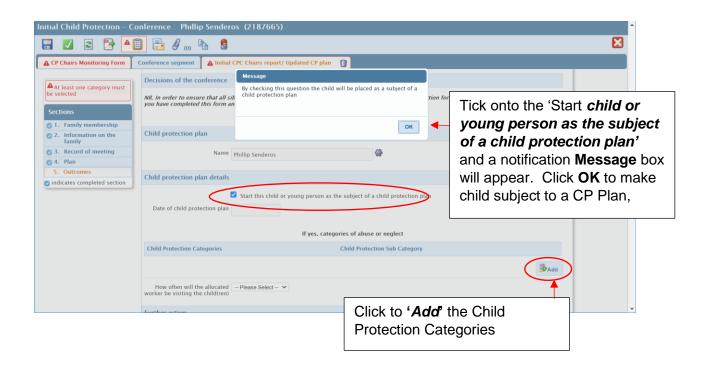
The Chair would pick up the request from his/her Incoming Request folder

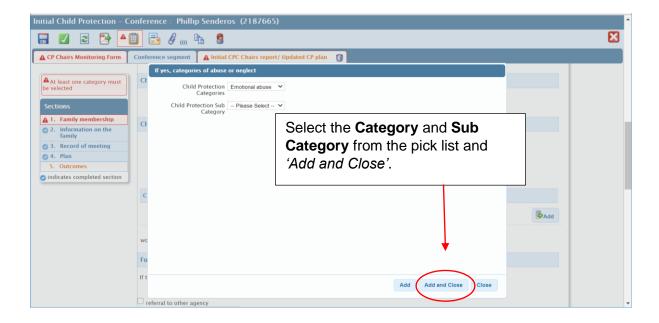




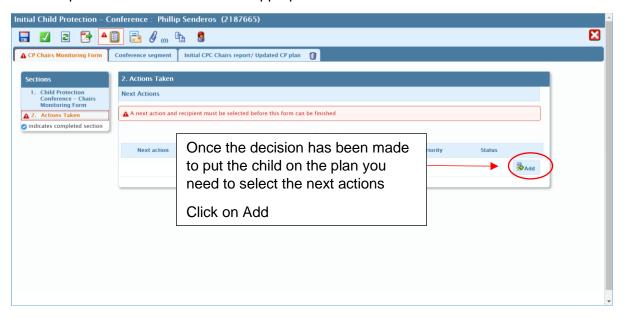


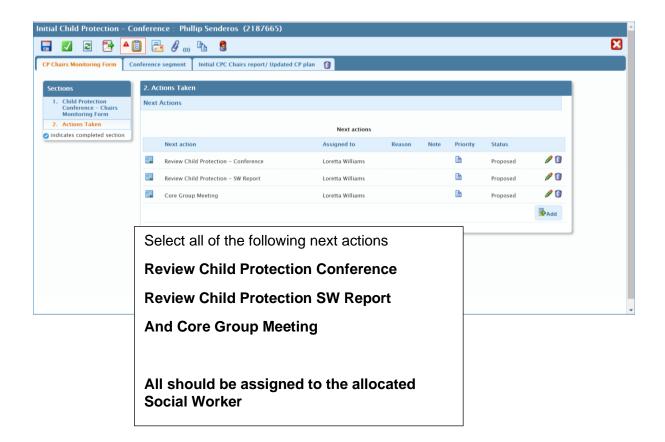






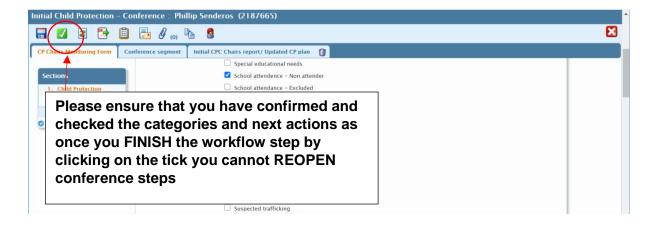
And complete the rest of the form as appropriate.



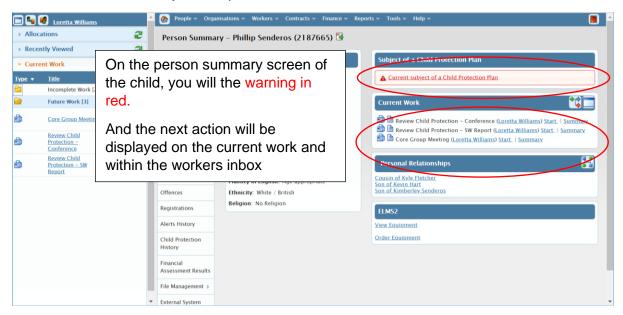


And complete the **Required** IRO, CPO Authorisation

Please refer to pages 7-11 for guidance how to send and authorise a request



Once the child is the subject of a plan



Core Group Meeting

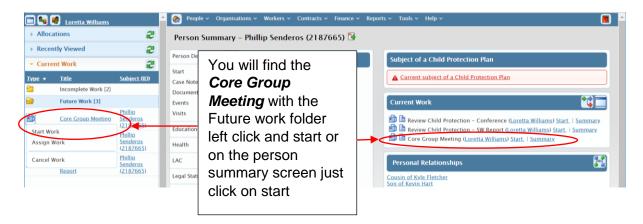
The core group is a multi-agency forum responsible for developing and implementing the child protection plan based on the child's assessed needs and the actions agreed at the case conference

The core group must ensure that the child protection plan is able to continue to keep the child safe and promote their welfare between case conferences and that work is carried out with the family to ensure the child's safety and welfare on a long-term basis

Members of the core group will be identified at the CP Conference.

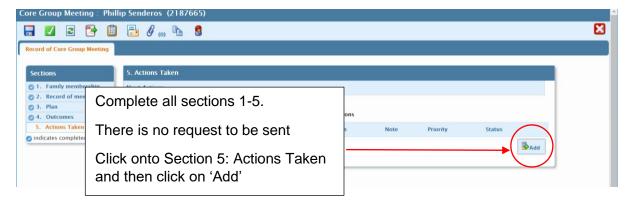
The first core group meeting must take place within 10 days of the initial conference. The date will be arranged at the conference. The next core group meeting should be held within 6 weeks of the first. Subsequent ones should be held every 6 weeks following Review Case Conferences.

Social workers are responsible for all recording on to the Core Group step on MOSAIC and completing the Core Group record available on MOSAIC.



You will then be taken into the Record of Core Group Meeting

The record of the meeting should be distributed to all members of the core group within 5 working days of the meeting

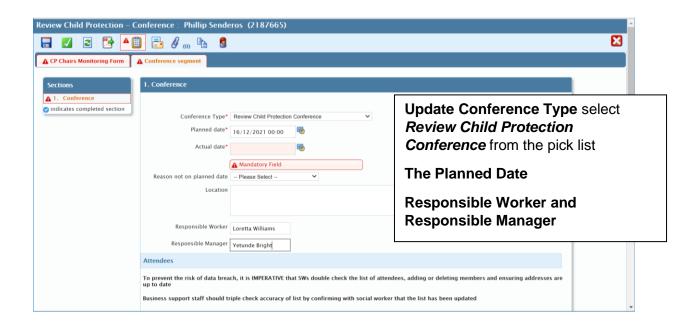




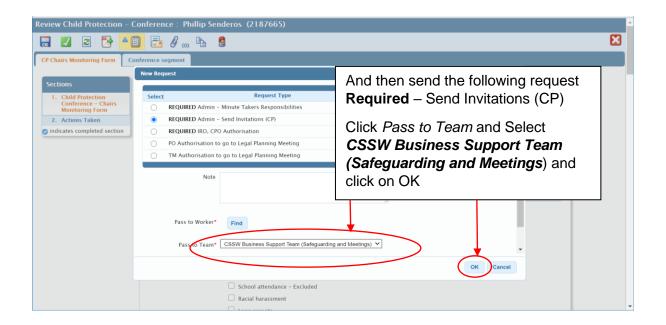
The Review Child Protection Conference should be held 6 monthly at the most after the Initial Child Protection conference.

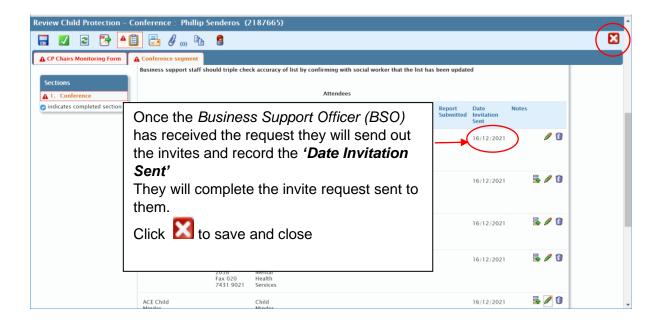
Review Child Protection Conference

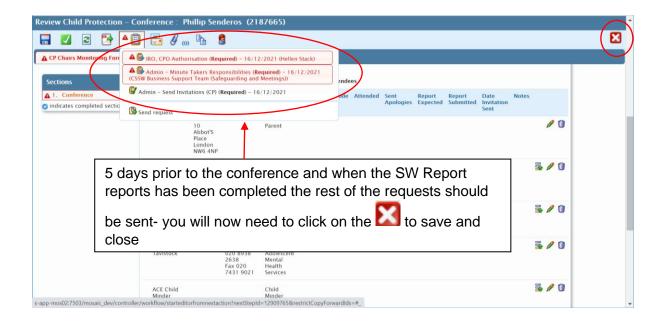




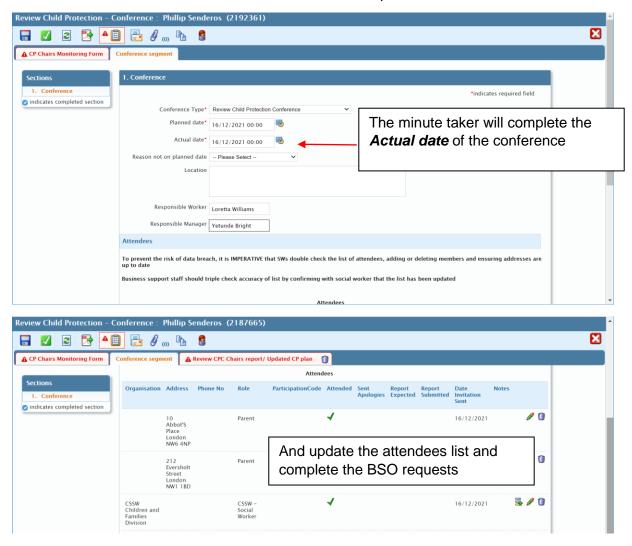




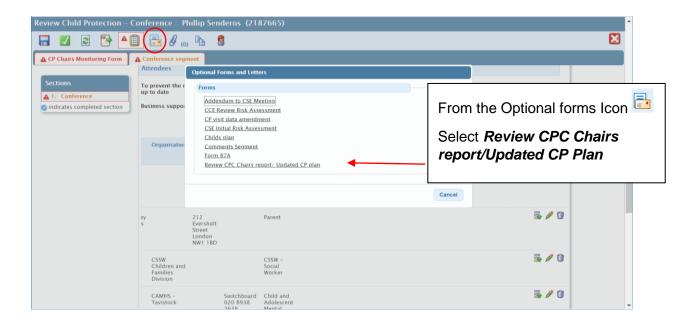


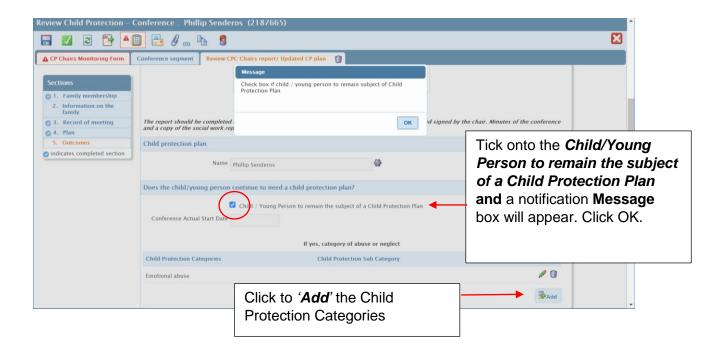


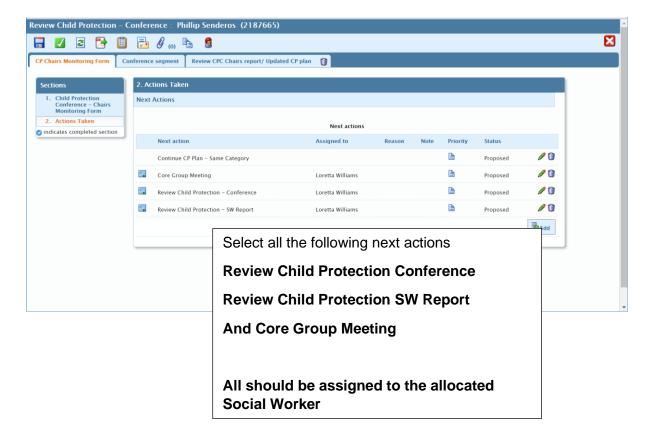
Once the conference has been completed the minute takers would pick up their requests from there inbox and resume the Review Conference step



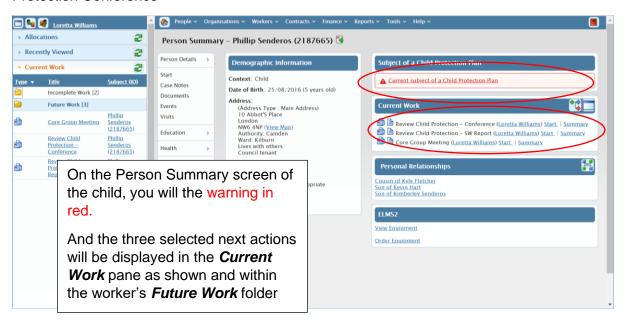
The CPO will click on the CP request from in their inbox to open the Review CP step



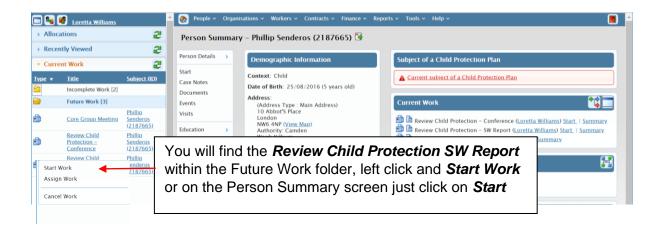


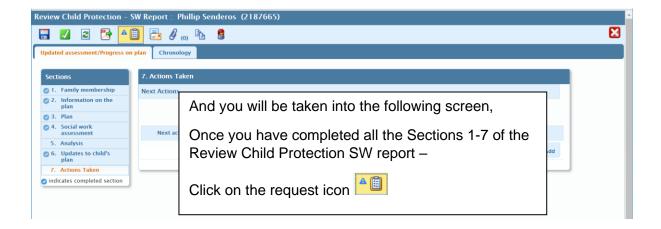


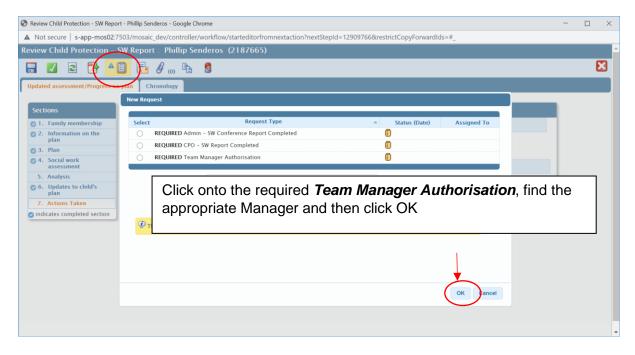
Once the child has been selected to remain on the Plan and you **Finish** the Review Child Protection Conference



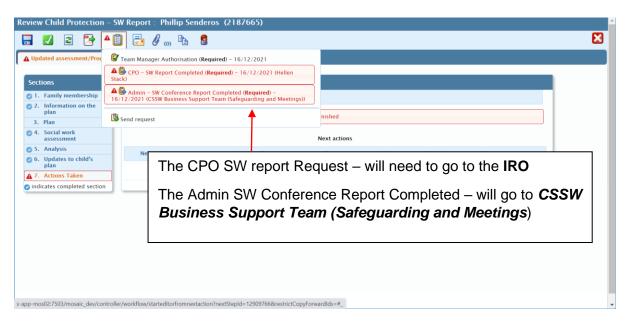
Review Child Protection -SW Report



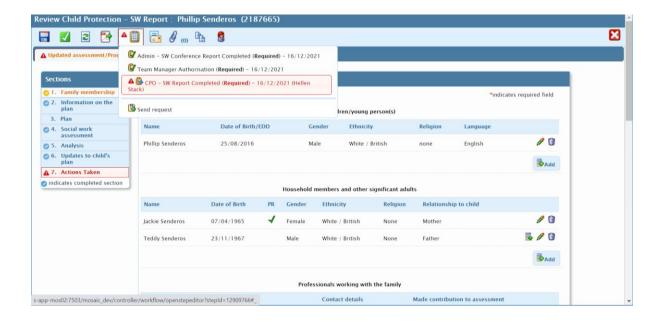




And once the manager has authorised the SW Report you will need to send all further requests at the least 5 days prior to the conference.



After the conference: The Chair will complete the CPO request in the SW Report step



And then click on the FINISH button

