

COVID Email Update 9 August 2021 (dyslexia friendly version)

Good afternoon to you all, I hope you and your families are all doing okay.

A short update this week as so many of you are hopefully enjoying some rest and restorative time during the summer break. Sending best wishes to those of you whose children received A level results yesterday, and a shout out to all parents doing the summer holiday juggling (me included).

Individual Risk Assessment – Change of Template

We've just received information from Health and Safety that the COVID individual risk assessment template has been updated, and is quite different to the previous version. I'm seeking advice from Health and Safety about whether we should now redo all our individual risk assessments using this refreshed template. I'll keep you posted. If you want to have a look at the updated template, you can find it here <https://lbcamden.sharepoint.com/sites/intranet/HR/Pages/COVID-19-Risk-Assessments-.aspx>

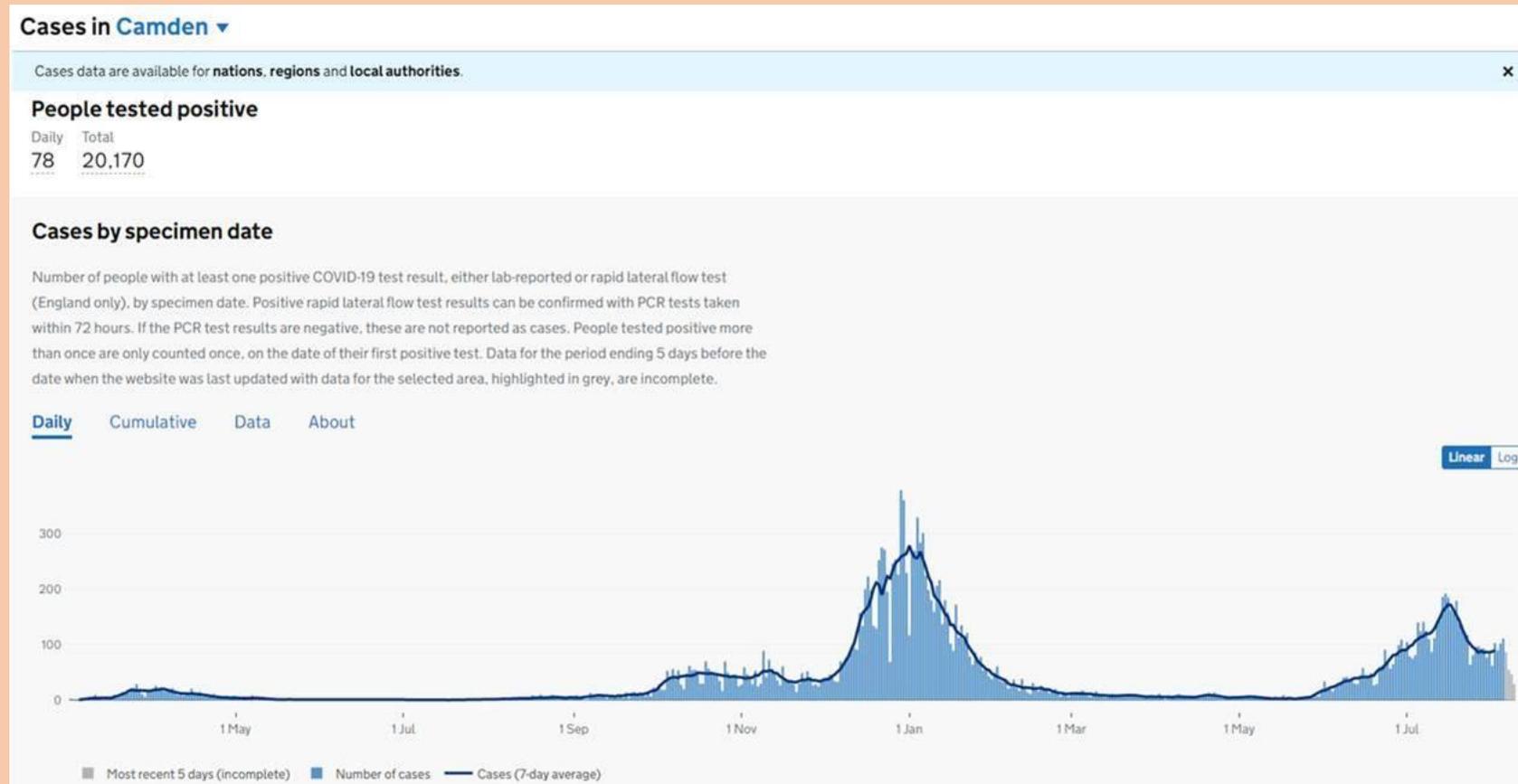
Home Office COVID Hotel – Closure Anticipated

For anyone working with a family at the Stay Club Kentish Town, please be aware that the Home Office is intending to close their operation there on 3 September 2021. This is because the landlord has given notice that he wants the property back. We do not know how much notice the hotel residents will be given, how aware they are of this plan or where they will be moved to, so please treat this information sensitively and hold the families with dignity and compassion as you would at any other time. We have had reports that families are being given no notice of the intent to move. However, families should receive a minimum of 24 hours notice. We have not been given any more information on when the other four Home Office contingency hotels are likely to close.

If a family move to another borough, please do all you can to transfer their early help assessment/plan to the local authority they are moving to wherever possible, to ensure continuity of care. If you need help finding the contact details for that local authority, please let me know and I'll help.

Current COVID Cases in Camden

Here is the latest COVID case rate in Camden so that you have the most up to date picture of what's happening in the borough and can share it with families if they ask you about it. Remember you can check this anytime on the Guidebook here if you want to <https://ascpractice.camden.gov.uk/early-help-guide/family-early-help-covid-guidebook/covid-nhs-and-government-information/camden-covid-data/#main>



MS Teams Scam Calls

A number of staff have received fake scam calls via Teams, most recently someone pretending to be from Global Protect. If you do get a call like this, do not give any personal information or access to your system, hang up immediately and report the incident to IT by phone.

Yammer Code of Conduct

A shout out and well done to Nicky Bryan and colleagues who have worked tirelessly to get a comprehensive Code of Conduct in place for Yammer. This will help ensure that people who misuse Yammer or who do not treat people with dignity and respect on the Yammer platform, can be held accountable and help keep it as a respectful sharing space to help all staff communicate with each other. You can find the new Yammer Code of Conduct here [Using Yammer: guidance and responsibilities | essentials \(sharepoint.com\)](https://sharepoint.com).

Adapted Desks on Floor 7 and 4

You may have seen that Corporate are trialling some new desk ideas on floors 7 and 4 where our current seating allocation is. These are touchdown desks with acoustic panels, and Corporate hope they may be helpful for things like phone conversations or Teams meetings where it is difficult to be in an open plan environment. We're encouraged to try these desks out and give some feedback to Karly Henne (on Outlook).

New Map of Schools on the Guidebook

As we head towards a new school year, the guys in SEN data have produced a really helpful map of all the schools in Camden and schools in neighbouring boroughs that are close to the Camden border. Always helpful to have, particularly in supporting families new to the borough looking for school places or looking to move schools. You can find it on the Guidebook here <https://ascpractice.camden.gov.uk/early-help-guide/family-early-help-covid-guidebook/schools/contact-details-for-camden-schools/#main>

Weekly Survey

This week's family needs survey, for you to raise any issues you're seeing and noticing for families and anything you might need yourself, is now open here [FSCF FAMILY NEEDS SURVEY W/C 9 AUGUST](#)

New information uploaded to the COVID Guidebook this week link here <https://ascpractice.camden.gov.uk/early-help-guide/family-early-help-covid-guidebook/>

<p>Map of Camden School Locations</p> <p>Updated map of every school in Camden plus schools in neighbouring boroughs</p> <p>https://ascpractice.camden.gov.uk/early-help-guide/family-early-help-covid-guidebook/schools/contact-details-for-camden-schools/#main</p>		
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We are now in week 73 of COVID and our capacity is holding steady.

Stay safe and well and, as ever, shout me if there is anything you need.

Becca

Becca Dove

Head of Family Support and Complex Families

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