

Safeguarding Learning and Development Group Meeting Minutes- 14/2/19

1) Introductions and Apologies

Chair: Richard Boateng & Adenike Owonaiye

Minutes: Vanessa Taylor

Attendees: Linda Dakare, Dorothy Amoyaw, Robert Simpson, Sherifat Jato, Kathryn Winter, Martin Hampton, Sian Philips (Rethink), Dawn Dowuona-Hyde (EIS/SCDS)

Apologies: Wayne Connors, Rochelle Woodhead, Sahra Wellington, Eillis Woodlock, Juliet Glasgow, Rachel Duffield, Jennifer Brown, Victoria Ogbonna, Christel Linden

Presentation: Martin Hampton (SW) – Hoarding and Self-Neglect

2) Structure/Adoption of last minutes

- Circulation of serious case review- RB to resend for those who did not receive it.
- RB encouraged all staff to bring along safeguarding case examples to future meetings for discussion and learning.
- EW- circulated website for a symposium on Making Safeguarding Personal (MSP).
- Meeting agreed to invite representative from legal to attend a future meeting.
- AO- to make a presentation of on the interface between Safeguarding and DoLS at a future meeting.
- RB- suggested that staff take advantage of learning opportunities by booking a time to visit MAPPA, High Risk Panel and MARAC.
- RB- encouraged the group to access and attend learning workshops, lunch and learn sessions.
- NG- was to provide examples of Safeguarding complaints cases. AO will cover this at the next meeting in NG absence.

3) Training Session and feedback

MH- presentation on Hoarding and Self-neglect

Description of SW role within the primary care team and his experience of working with clients who hoard. Overview of the positives of collaborative working with police and MHT.

He presented on:-

Definition of Hoarding – as a functional impairment and/or associated distress.

A Good link for resources on hoarding which could be found on RIFPA, including:

Values and guidance on hoarding and self-neglect; history on hoarding Freudian classic linked to trauma and the reference to mourning.

The issue of Excessive buying which develops into hoarding.

Distance and attachment styles linked in to working with these clients.

Susceptibility of workers to clients' complaints as a 'push back' strategy

Replacing hoarding clear outs with something meaningful and not creating a void

'Shit is good' Research paper - free online. Good read.

Funding issues link to hoarding as if clearing occurs more than once, it can leave a huge debt on clients and Local Authorities.

The use of theories- How social workers can use theories when working with these clients and the legal collaboration with other services. MH explained that the use of particular theories help find a connection to the reasons for hoarding (e.g attachment). Good planning and agreed actions do work in practice. MH explained the importance of keeping clients informed on every step of the way. He also gave examples of issues that staff should be aware of that can hinder effective work with this client group- for example allowing them to see the moving truck moving away with their possessions etc...

4) Lead Practitioner Update

Presentation on Customers Outcomes and Making Good Decisions under S42

The Principles of Safeguarding

Elements that underpin good decision making under safeguarding

The place of social work values

The Wellbeing Principle (Wellbeing principle discussed as being at the heart of care and support services, not just confined to S.42 process. Staff to ensure they implement SMART principles for outcome focused solutions.

Evidence informed decision making

Considering MCA and best interest decisions, work restraints, challenges, conflicting viewpoints etc, while making clients safe.

Advised that RIFPA provides good guidance and information/advice on Safeguarding.

Using the Care Act and making the necessary changes according to law and MSP

- Update on the Workflow review for SA concerns and S42 Enquiry She explained safeguarding workflow review is ongoing. Some SA concern & S42 episode sections being removed, making it a shorter document. Draft will be out soon.

Updated on GP referral form – Information sharing is important under S44 of Care Act. This means we have rights to ask questions, and be provided with the requested information in order to enable workers to progress the safeguarding concerns. If GP's are not willing, they have to put this in writing what the reasons are.

RS, LD and SJ reported that in some cases, this is being requested and implemented, but some staff are still having some challenges using the form and this slows down the Safeguarding Enquiry. AO to confirm the continued use of this form with BS.

5) General Discussion/Group Feedback

Discussion around the principles of Safeguarding EPPPPA (Empowerment, Prevention, Protection, Proportionality, Partnership, Accountability). Shared values between ASC and MH needs to be transparent and constant, in order to reduce delays and reduced putting people at further risk.

RB discussed training on the law in social work. How law affects Social Work practice. More sessions in March 2019. Discussed Safeguarding clients who lack capacity being represented by advocates, and referring cases to the Court of Protection (COP). The High Court deals with client who have capacity but making unwise decisions, placing themselves and others at risk.

RB also suggested that staff link MSP- with the views of clients and their Human rights.

RB discussed training from the Learning and Development portal on Law impacting on Social work. It details on how law affects Social Work practice. More sessions in March 2019. Discussed Safeguarding clients who lack capacity being represented by advocates, and referring cases to the Court of Protection (COP). The High Court deals with client who have capacity but making unwise decisions, placing themselves and others at risk. Issues of action in view of public interests etc.

RB informed group to come to MASH if they require Mental Health information via Carenotes.

6) AOB:

SP - manager from Rethink stated that she has had a number of issues with receiving feedback on Safeguarding cases. Feedback is an essential part of the Safeguarding process and AO agreed to look into this and that this will be made mandatory within the new workflow. .

Next Meeting: ...10th May 2019.....