

Email 30 July 2020 : Return to Face-to-Face Work Update

Good evening everyone

This morning I did a final check-in with your managers on our readiness to gradually and gently restart face to face work from Monday. We talked about the views and thoughts they had received from all of you, feedback from the returning to face to face webinars, any final amendments to our new procedures, a final review of our service risk assessment, and anything else we needed to do.

After that discussion, I think we are as ready as we can be. And so, from Monday 3 August, all teams in FSCF can restart face to face visits and we move from phase 3 to phase 2 of our emergency management plan.

From Monday our pre-visit checklist and casenoting, and our new face to face visits procedures will go live. All the new guidance and procedures are on the Guidebook here when you need them <https://ascpractice.camden.gov.uk/early-help-guide/family-early-help-covid-guidebook/fscf-procedures-during-covid/face-to-face-visits-guidance-and-procedures/#main>

Bubble rotas are now in your calendars and will start from Monday. Designated 5PS seating will also go live from Monday. If you come into 5PS, please use your allocated seat. You can find the bubble allocations and seating plans on the Guidebook here if you need them <https://ascpractice.camden.gov.uk/early-help-guide/family-early-help-covid-guidebook/fscf-procedures-during-covid/returning-to-offices-and-face-to-face-work/#main>

We will continue to be vigilant in how we help to prevent infection spread, and stringent in our social distancing; as Michael King very wisely put it this week, "feeling confident but not becoming over-confident".

As ever, I will keep all of this under constant and tight review. Should anything change in the COVID situation, we are ready to move swiftly, we have a plan and we know what to do. If you ever want to reassure yourself of this, our emergency management plan is here <https://ascpractice.camden.gov.uk/early-help-guide/family-early-help-covid-guidebook/fscf-procedures-during-covid/emergency-management-plan/#main>

It's crucial that your individual risk assessments are up to date. So if anything at all changes for you, please do let your line manager know as soon as possible.

If any of these new things we are trying in this phase need amending, adapting or completely rethinking, then that's what we will do. Let's keep having conversations, and use the weekly survey, your reflective team spaces, your supervisions and our whole service briefings to raise any issues for you or for families as we go.

Robin Soobrayen has also suggested a weekly swap and share cafe, where any of us can drop in, have a virtual coffee together, and share examples of what's worked well for us in face to face work, and what's been challenging. It's a brilliant idea and we'll open up that space from next week. Thanks Robin.

Can I thank all of you for your patience, participation and commitment to Camden families and to each other over the past four weeks since we started planning our return to face-to-face work, and indeed over the last five extraordinary months. We have prepared together, we have

planned together, we have supported each other, and we start this new phase together. I am exceptionally proud of you and of the whole service. Not just during COVID. All the time.

Becca

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