

**For more information,
please contact us at:**

Action for Children
London Advocacy Service
The Print House
18 Ashwin St, London E8 3DL
0207 254 9408
london.advocacy@actionforchildren.org.uk



If you need an advocate
contact us on:

0207 254 9408

london.advocacy
@actionforchildren.org.uk

If you would like to know about Action
for Children's policies on confidentiality
and equality and diversity, please
talk to your project worker.

If you are unhappy with our service,
please talk to a member of staff or call
Action for Children's customer service and
complaints manager on 0800 328 7822.

You may also be able to contact an
independent body that oversees our
service. Please ask a member of staff.

Action for Children
3, The Boulevard
Watford, Herts WD18 8AG

0300 123 2112

Ask.us@actionforchildren.org.uk

actionforchildren.org.uk

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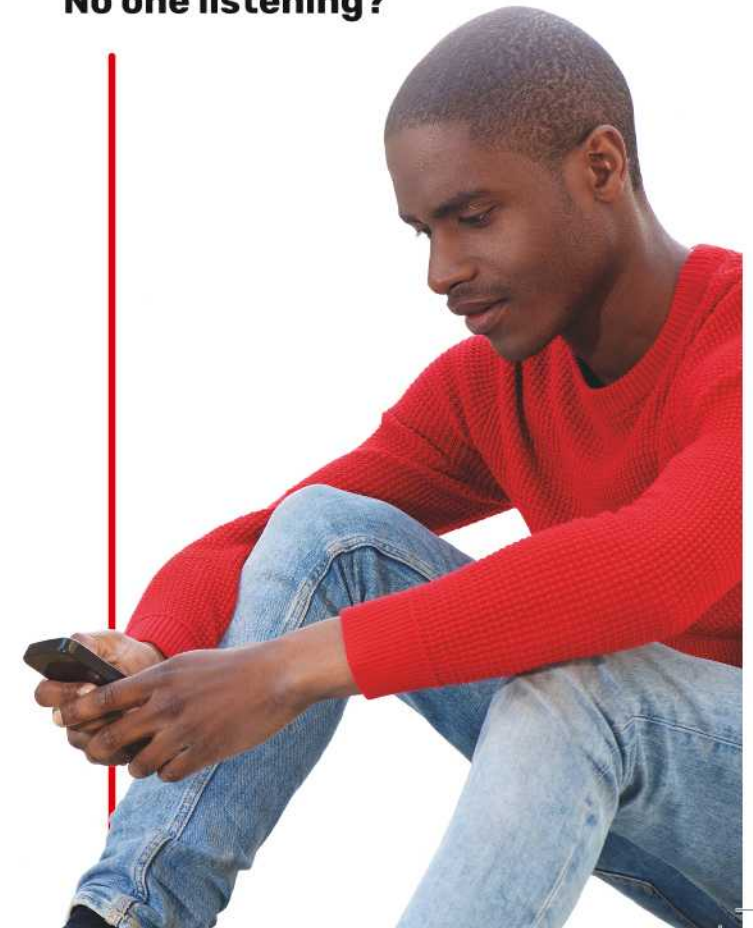
HOW

ACTION FOR CHILDREN

WORKS

London Advocacy Service

**Got a problem?
No one listening?**

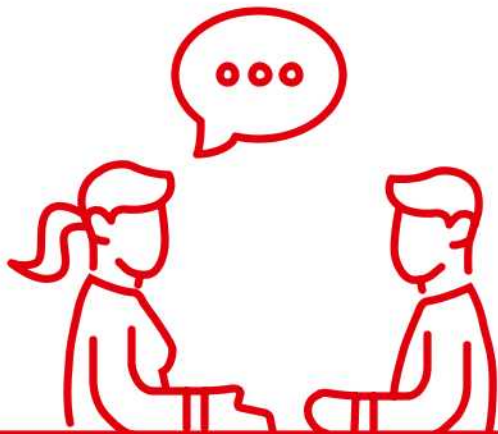


Know your rights and make sure you are taken seriously

The London Advocacy Service is an independent advocacy service for young people who are in contact with Children's Social Services.

We can get you an advocate. This is someone who understands the law, knows how social services work and knows about your rights.

Your advocate can speak up for you. It is their job to make sure that you are listened to and taken seriously in decisions being made about you.



Contact us if you:

- are unhappy about decisions made about your life
- are unhappy with the services you are getting from your social worker, PA carer or the place where you are living
- don't feel like you are being listened to by social services
- want to make a complaint about social services
- want to know your rights

An advocate:

- can tell you about your rights
- can attend meetings with you
- can talk to social services on your behalf
- can help you write a complaint
- will make sure that you are heard.

"The London Advocacy Service helped me a lot. They took time to listen, called me a lot to make sure I was fine and made sure that I was receiving the most of other services".

Care leaver, aged 18

**By doing what's right.
By doing what's needed.
By doing what works.**

Action for Children is committed to helping the most vulnerable children and young people in the UK break through injustice, deprivation and inequality. We are one of the UK's largest children's charities, and our values - equality, passion and hope - ensure that children are at the centre of everything we do.

