# COVID-19 Getting Ready for Face-to-Face Work



Briefing on Pre-Visit Checklist
22 July 2020







- The Camden and Islington Public Health Guidance on Home Visits
- How we've adapted that into a pre-visit checklist for you to use
- What you'll need to do from now before each visit and why



## What does the Camden and Islington Public Health Guidance on Home Visits Say

In the guidance published 16 July 2020:

"Home visits can now occur – however it is vital all visits take into account safe ways of working relating to COVID-19 - teams should also review national guidance on working safely during COVID-19.

A risk assessment must be completed before any visit to check whether it is safe to visit. Only urgent visits should take place if someone in the household is: shielding, symptomatic or self-isolating because they have been identified as a close contact of someone who has COVID-19

You should **always try to call ahead** to conduct an initial risk assessment by phone to find out if it is safe to visit. If it is not possible to telephone beforehand, ask the following questions <u>before</u> entering the premises, maintaining 2 metres social distancing".

Questions to ask are then listed.



#### **Our New Pre-Visit Checklist**

To make things simple, we've incorporated the Public Health Guidance questions into one checklist

You need to complete this checklist before each face-to-face visit, including in the home, in an alternative venue, or in an open space

This is what the checklist looks like:

| Task                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Completed<br>YES/NO |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|
| ✓ Has been discharged from hospital for COVID-19 in the last 14 days?  If the answer to any of these questions is yes, do not proceed with the visit and notify your manager                                                                                                                                                                                                                                                                                   |                     |
| 24-48 hours before the visit, I called the family and did a COVID risk assessment including asking:                                                                                                                                                                                                                                                                                                                                                            |                     |
| ✓ Is anyone in the household shielding (see shielding information here<br>https://ascpractice.camden.gov.uk/early-help-guide/family-early-help-covid-guidebook/covid-nhs-and-government-information/clinically-extremely-vulnerable-high-risk-people-shielding/#main)?                                                                                                                                                                                         |                     |
| <ul> <li>Does anyone in the household have symptoms of COVID-19 that started in the<br/>last 7 days? These are:</li> </ul>                                                                                                                                                                                                                                                                                                                                     |                     |
| <ul> <li>A high temperature – this means you feel hot to touch on your chest or back</li> <li>A new, continuous cough – this means coughing a lot for more than an hour, or 3 or more coughing episdoes in 24 hours (if you usually have a cough it may be worse than usual)</li> <li>A loss or change to your sense of smell or taste – this means you've noticed you cannot smell or taste anything, or things smell or taste different to normal</li> </ul> |                     |
| ✓ Does anyone in the household still have a temperature?                                                                                                                                                                                                                                                                                                                                                                                                       |                     |
| <ul> <li>✓ Is anyone in the household currently self-isolating due to a household member having COVID-19 symptoms or having been identified as a close contact of someone who has COVID_19 (under NHS Test &amp; Trace)?</li> <li>✓ Has anyone in the household been discharged from hospital for COVID-19 in the last 14 days?</li> </ul>                                                                                                                     |                     |
| If the answer to any of these questions is yes, do not proceed with the visit and notify your manager. Talk with your line manager about alternatives, especially if the visit is deemed urgent.                                                                                                                                                                                                                                                               |                     |
| I have talked to the family by phone/text in advance to:                                                                                                                                                                                                                                                                                                                                                                                                       |                     |
| <ul> <li>✓ Check who will be present during the visit</li> <li>✓ Confirm the purpose of the visit and the work I'd like to do with the family during the visit</li> </ul>                                                                                                                                                                                                                                                                                      |                     |





### What you'll need to do before each visit:

- ✓ Send your information letters to children, young people and families and talk with them about visits
- ✓ Make sure your individual risk assessment is up to date
- ✓ Complete your pre-visit checklist
- Book an alternative venue if not meeting in the home or outdoors
- ✓ Case note that you completed the checklist
- Repeat for each family, before each visit





#### Why do we need to do this?

Because Public Health guidance says it's the right thing to do to help prevent infection spread

To keep a record that we followed that guidance

To help keep you, and the families you're helping, as safe and well as we can





Early Help

Procedure for Casenoting Pre-Visit Checklist

Day of the visit guidance

Post-visit guidance

All on the Guidebook here <a href="https://ascpractice.camden.gov.uk/early-help-guide/family-early-help-covid-guidebook/fscf-procedures-during-covid/face-to-face-visits-guidance-and-procedures/#main">https://ascpractice.camden.gov.uk/early-help-guide/family-early-help-covid-guidebook/fscf-procedures-during-covid/face-to-face-visits-guidance-and-procedures/#main</a>

The webinars this week and next week will explore these documents in more detail, and explore how we can all help prevent infection spread before, during and after a face-to-face visit





#### **Questions**