

Neighbourhood Approach to COVID-19 – how the VCS is responding on a local level

The table below aims to map out local COVID-19 responses and highlight links and connections existing in each **Community Partnership (CP) Team’s Zone**. The local responses might be led by one organisation or by a collaboration of two or more agencies to reach out in the most efficient way to local residents. The response is localised to a ward or number of wards and relies on local facilities, staff and volunteers. The term “neighbourhood” here is used in the broader sense, to help us identify the nature of the response in the 8 zones covered by the Community partnership team.

What the response looks like: the response varies from area to area but generally it consists of

- Food distribution to residents in isolation (could be donated food parcels/cooked meals, food shopping on residents’ behalf)
- Pick up medication prescriptions and home delivery and or delivery of other essentials like books or toys/IT equipment/meter cards top ups
- Telephone check ins/befriending
- Advice, signposting and advocacy
- Online webinars and resources



What is highlighted in this map: VCS organisations and groups known to the CP team due to existing or past funding relationship. Here is a summary of each CP lead and back up for each zone.

Community Partnership Team’s Zone		
Zone	Community Partner Lead	Community Partner Back-Up
West	Karen Martins	Francesca Cappelli (temp)
North Central	Karen Martins (temp)	Francesca Cappelli (temp)
North East	Ali Alsaraf	Jayne Carter
Central	Jayne Carter	Ali Alsaraf
East	Lisa Charalambous	Francesca Cappelli
South East	Frances Connelly	Zenoby Orsten-Butler
South	Francesca Cappelli	Lisa Charalambous
South West	Zenoby Orsten-Butler	Frances Connelly
Equalities - (Camden wide)	Rosie Tharp	Serrina Lobban (temp)
Camden Advice Network (Camden wide)	Jayne Carter	David Jaggs

***Most of the local responses are updated on the VAC COVID-19 Community Directory which can be searched by ward filter [here](#) and can be visualised in a map [here](#). Please check with the community partner allocated to each zone or go to the VAC directory if you have any questions on neighbourhood activities. The Participation Team is working alongside the Community Partners and particularly reaching out to citizens who are not part of formal voluntary or community sector organisations to bring citizens closer to decision-making; to ensure residents’ voices are at the centre of shaping inclusive neighbourhoods; to facilitate new spaces of social activism, dialogue and connection. The Participation team currently holds a regular weekly meeting on-line with Mutual Aid Groups. Please email participation@camden.gov.uk to find out more, or to be connected to anyone in particular please contact Sue Sheehan sue.sheehan@camden.gov.uk or Dominic Murphy dom.murphy@camden.gov.uk ***

<p style="text-align: center;">Area: North West Camden Wards: Fortune Green, West Hampstead and Kilburn Strategic Partners: Abbey Community Centre; Kingsgate Community Association; Sidings Community Centre; West Hampstead Women’s Centre Last Updated:</p>	
<p style="text-align: center;">Community Partner – Karen Martins 020 7974 1411 Karen.Martins@camden.gov.uk</p>	<p><i>In this zone, the response is offered by individual organisations, based on capacity and needs of their communities with no formal neighbourhood coordination but it is working well. <u>Some of these groups attend the Winch/North Camden Zone “Connecting the Community” meetings – for this meetings contact madalina@northcamdenzone.org</u></i></p> <p><u>Strategic Partners offering support:</u></p> <p>Abbey Community Centre (Kilburn Ward, NW6 4DJ) offers befriending/digital support/food shopping to local vulnerable residents through Kilburn Good Neighbours and Tech Buddies. To enquire ring 020 7624 8378 from Monday – Friday, from 10am-4pm, email reception@abbeycc-kilburn.org.uk Twitter https://twitter.com/AbbeyCCNW6</p> <p>Sidings Community Centre (Fortune Green Ward, NW6 2BA) currently providing support online via their website for residents facing financial hardship and online networking. To enquire 020 7625 6260, Mobile 07483 378339, email: office@sidings.org.uk</p> <p>West Hampstead Women’s Centre (Kilburn Ward, NW6 2NP) offers advocacy and advice for residents adversely affected by the Covid-19 via the main number 020 7328 7389 between 9.00am and 4pm www.whwc.org.uk (See at the bottom of this table – they are also Equalities Strategic partners and part of Camden Advice Network)</p> <p><u>Other local responses – details on VAC map:</u></p>

	<ul style="list-style-type: none"> - Henna Asian Women's Group (mental health and well-being support/advice) - Emmanuel Church West Hampstead (phone check ins/befriending) - St Cuthbert's Parish Church (cooked food by Foodcycle) - Hampstead Synagogue (food) - JW3 (food) - Hampstead and Kilburn COVID Community Relief (food) - Webheath TA (food) - West Hampstead NW6 Community Help COVID (food) - Learning & Development Centre (food and online contact) - Kilburn Older Voices Exchange – KOVE (phone befriending) <p><i>In the pipeline:</i> Kingsgate Community Centre (Kilburn Ward, NW6 2JH) preparing a scheme to cook and deliver meals to the most vulnerable members of the community, to be finalised soon and notified to relevant support teams within the council.</p>
<p>Camden Council liaison with Mutual Aid Groups Participation@camden.gov.uk</p>	<p>Facebook Camden Mutual Aid Group https://www.facebook.com/groups/199172994722225/ What's app Ward Mutual Aid Group Kilburn https://tinyurl.com/KilburnCovidMutualAid https://tinyurl.com/KilburnMutualAid West Hampstead Ward https://tinyurl.com/WestHampsteadCovidMutualAid Fortune Green Ward https://tinyurl.com/FortuneGreenCovidMutualAid</p>
<p>Area: North Central Camden Wards: Frognal & Fitzjohns, Hampstead Town, Belsize and Swiss Cottage Strategic Partners: Hampstead Community Centre; South Hampstead And Kilburn Community Partnership (SHAK) <i>based in neighbouring Kilburn ward</i> Last Updated:</p>	
<p>Community Partner – Karen Martins (temp) 020 7974 1411 Karen.Martins@camden.gov.uk</p>	<p><i>The groups have been meeting at the <u>Winch/North Camden Zone “Connecting the Community”</u> meetings which builds on and expands the network existing pre COVID-19 – for more info contact madalina@northcamdenzone.org</i></p> <p><u>Strategic Partners offering support:</u></p> <p>South Hampstead And Kilburn Community Partnership (SHAK) also partner of the Community Champions programme</p>

	<p>https://www.shakonline.co.uk/ Offers befriending/digital support/food shopping to local vulnerable residents Call: 07845448840 (10am-4pm M-F) Email: info@shakonline.co.uk Website: www.shakonline.co.uk</p> <p>The Winch Community Response Hub https://thewinch.org/community-hub-refer/ Supports the most affected by the coronavirus and physical distancing in the Swiss Cottage and Belsize wards of Camden, with a direct referral route from Swiss Cottage Surgery. The hub also convenes network meetings to share updates on local responses and coordinate the effort. Support being offered to:</p> <ul style="list-style-type: none"> - People who are self-isolating, with deliveries of food and prescription medicines - People facing financial difficulties, or just struggling with the impact of the lock down, with food and care packages - Anyone who needs a friendly phone call or a regular check-in <p>For more info on the Hub: Esther Norman – esther@northcamdenzone.org.uk For referrals – Maddy 07526 555679 madalina@northcamdenzone.org</p> <p>Other local responses – details on VAC map:</p> <ul style="list-style-type: none"> - Likewise (previously known as Holy Cross Centre Trust) – (mental health support, befriending, shopping, practical support) - Elliott Square Residents Association (shopping delivery) - Doorstep Homeless Families Project (food and check ins for families in temp accommodation) - The Lighthouse, previously known as Holy Trinity Church (online contact) - Hampstead Parish Church (food) - South End Green Support Group (food, check ins) - Pilgrim’s to Willoughby Residents Association (food, befriending, check ins) - The Duke of Hamilton Pub (food and medications) - Rudall Crescent Residents Association (food, befriending, check ins)
<p>Camden Council liaison with Mutual Aid Groups Participation@camden.gov.uk</p>	<p>Facebook Camden Mutual Aid Group https://www.facebook.com/groups/199172994722225/ What’s app Ward Mutual Aid Group Belsize Ward https://tinyurl.com/BelsizeCovidMutualAid Swiss Cottage Ward https://tinyurl.com/SwissCottageCovidMutualAid</p>

	<p>Frognaal & Fitzjohns Ward https://tinyurl.com/FrognaalFitzCovidMutualAid Hampstead Town Ward https://tinyurl.com/HampsteadTownCovidMutualAid</p>
<p style="text-align: center;">Area: North East Camden Ward: Highgate</p> <p>Strategic Partners: Highgate Newtown Community centre; Kosmos Centre (Camden Cypriot Women’s Organisation) <i>based in Kentish Town ward</i> Last Updated:</p>	
<p style="text-align: center;">Community Partner – Ali Alsaraf 020 7974 1333 Ali.Alsaraf@camden.gov.uk</p>	<p><i>In this zone, the response is offered by individual organisations, based on capacity and needs of their communities with no formal neighbourhood coordination but it is working well. This is an emergency support network within the below centres and group.</i></p> <p>Strategic Partners offering support:</p> <p>Camden Cypriot Women's Organisation, Kosmos Centre (See at the bottom of this table – they are also Equalities Strategic partners and part of Camden Advice Network) Offers reduced services, mainly around: Advice & Information Services; Befriending (phone and video); Benefits support and advice; Check in call / chat; Employment support and advice; Housing support and advice; Mail outs Main line: Kosmos Centre 020 7267 7194, email: koula@ccwo.org.uk Somali Cultural Centre 01727853156</p> <p>Highgate Newtown Community centre: Range of support available in collaboration with local TRAs (Whittington Estate TRA and Brookfield Estate TRA) and other groups. Overall service offer:</p> <ol style="list-style-type: none"> 1. For older people unable to leave home and who do not have support from friends or family: help with basic food shopping; collecting top-up gas and electric cards 2. For those who are unwell with Coronavirus and do not have support to cook, we will have a ‘crisis intervention service’: a cooked meal in a foil container which you will need to re-heat if needed; help with basic food shopping; collecting top-up gas and electric cards; 3. For parents facing hardship: delivery of food parcels or basic items that have been <p>Key contacts for the public 07483 145 587 07552 218 520 07551 798 767 07748 091 604 Email: andrewhnc@outlook.com or magshncc@gmail.com</p>

	<p>Other local responses – details on VAC map:</p> <ul style="list-style-type: none"> - Holly Lodge Residents Association (food and practical help) – connected with Highgate Newtown CC - Ingestre Community Centre (food) – connected with Highgate Newtown CC - Cooperation Kentish Town – connected with Highgate Newtown CC
<p>Camden Council liaison with Mutual Aid Groups Participation@camden.gov.uk</p>	<p>Facebook Camden Mutual Aid Group https://www.facebook.com/groups/199172994722225/ What’s app Ward Mutual Aid Group Highgate Ward https://tinyurl.com/HighgateCovidMutualAid</p>
<p>Area: Central Wards: Gospel Oak, Haverstock, Camden Town with Primrose Hill</p> <p>Strategic Partners: Queens Crescent Community Association; Castlehaven Community Association; Kentish Town City Farm</p> <p>Last Updated:</p>	
<p>Community Partner – Jayne Carter 020 7974 1053 Jayne.Carter@camden.gov.uk</p>	<p><i>In this zone, the response is offered by individual organisations, based on capacity and needs of their communities. Organisations liaise with each other and Queens Crescent Community Association has been reaching far out of the zone boundary, both to support households in need in Hampstead and Kilburn but also to collaborate with other centres like Kentish Town Community Centre and Maiden Lane Community Centre, based further East. Camden Against Violence are working with Little Village and Chalk Farm Food Bank, and working with social services to support young people and their families.</i></p> <p>Strategic Partners offering support:</p> <p>Queen’s Crescent Community Association – set up within their centre an Emergency Response Centre providing deliveries (and for collection from the centre)</p> <ul style="list-style-type: none"> - Food packages - Cooked meals home-delivered - Shopping and home delivery - Telephone befriending - Online exercise classes - Young people's online music, exercise and employment workshops - Iftar collection every evening during Ramadan <p>Needing help call 020 7267 6635 and e-mail: info@qcca.org.uk For Volunteering enquiries – elaine@qcca.org.uk For Donations of food– graham@qcca.org.uk Older people’s services – mary@qcca.org.uk</p>

	<p>Youth services – mohammed@qcca.org.uk</p> <p>Castlehaven Community Centre Supporting the local community through</p> <ul style="list-style-type: none"> – Food bank in partnership with Kentish Town Community centre – befriending calls to elderly – weekly video's to promote wellbeing and support – online sessions with the recovery college and their participants too – Online exercise classes – Zoom gardening workshops – From 1st of June 2020 in partnership with Highgate Newtown Community Centre and Kentish Town Co <p>Contact details: Foodbank and support - 020 7485 3386 or email info@castlehaven.org.uk. Over 60yrs+ Befriending Calls - 020 7692 2238 or rosa@castlehaven.org.uk Over 60yrs+ Twice Weekly Email Bulletins & Text messages - email phoebe@castlehaven.org.uk Over 60yrs+ Weekly Online Exercise & Creative classes (Via Zoom & You Tube) 020 7692 2238 or phoebe@castlehaven.org.uk Adults Online Well Being Classes (Via Zoom & You Tube) and Gardening Workshops 020 7692 2241 or nichola@castlehaven.org.uk All Age Advice & Signposting Calls 020 485 3386 & info@castlehaven.org.uk Befriending Calls to Families – 07775754501 or sharin@castlehaven.org.uk LGBTIQ+ Homeless (Housing) Support & Guidance – 020 7359 5767</p> <p>Kentish Town City Farm Supporting vulnerable members of the local community through</p> <ul style="list-style-type: none"> – Regular phone calls to vulnerable service users – Staff, trustees and volunteers are engaging in the QCCA emergency response – Providing information and regular updates re online learning and creative ideas for families <p>To enquiry call 0207 916 5421 and email info@kcityfarm.org.uk</p> <p><u>Other local responses – details on VAC map:</u></p> <ul style="list-style-type: none"> - Caraf Centre (online resources) - The Thanet Youth And Community Centre (food and befriending)
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	<ul style="list-style-type: none"> - Camden Federation of Private Tenants (email and phone advice) - Salvation Army (support for the homeless) - Harmood, Clarence, Hartland Residents Association (check in only for residents of those streets) - Chalk Farm Food Bank (food) - Primrose Hill Community Association (information and signposting) - Auden Place Tenants Association (check ins and signposting) - Jewish Museum Camden (online resources) - Namaste Kitchen (Food) - Women and Health (online/phone mental health support) - Mind in Camden (check ins; online/phone mental health support; online resources) - North London Cares (See final box on borough wide strategic partners) - London Independent Living Service (food) - Camden Community Law Centre (See at the bottom of this table – they are part of Camden Advice Network) - Camden Disability Action - See at the bottom of this table – they are Equalities Strategic partners and part of Camden Advice Network
<p>Camden Council liaison with Mutual Aid Groups Participation@camden.gov.uk</p>	<p>Facebook Camden Mutual Aid Group https://www.facebook.com/groups/199172994722225/ What's app Ward Mutual Aid Group Gospel Oak Ward https://tinyurl.com/GospelOakCovidMutualAid Haverstock Ward https://tinyurl.com/HaverstockCovidMutualAid Camden Town with Primrose Ward https://tinyurl.com/CamdenPrimroseCovidMutualAid</p>
<p>Area: East Wards: Kentish Town and Cantelowes Strategic Partners: Kentish Town Community Centre and Maiden Lane Community Centre</p>	
<p>Last Updated:</p>	
<p>Community Partner, Lisa Charalambous 020 7974 4682 Lisa.Charalambous@camden.gov.uk</p>	<p><i>In this zone, the response is offered by individual organisations, based on capacity and needs of their communities with no formal neighbourhood coordination but it is working well. There are collaborations between local agencies such as KTCC and local Torriano, Brecknock and St Patrick's primary schools for provision of Happiness Hampers – of essential food items for local families.</i></p> <p>Strategic Partners offering support: Kentish Town Community Centre</p>

	<p>The centre is working with Brecknock, Torriano and St Patrick’s schools to make up and deliver Happiness Hampers to vulnerable families identified by schools. Now this service is being extended to older people who are vulnerable. Also links to Caversham practice and Sanctus to provide food for homeless people.</p> <ul style="list-style-type: none"> - Food Bank service from Mon-Fri 10-2 by appointment only; - Regular check ins with young people and older people known to Centre; - Phone legal advice <p>Tel Number 0207 482 3212. Website www.ktcc.org.uk</p> <p>Maiden Lane Community Centre</p> <p>The centre is supporting local residents living on the estate they operate from.</p> <ul style="list-style-type: none"> - Phone check ins - Food bank 2 days a week by appointment only. - Other services include information, support and links to other services. <p>Contact number 07415 354 784. Regular updates on website www.maidenlanecommunitycentre.org</p> <p><u>Other local responses – details on VAC map:</u></p> <ul style="list-style-type: none"> - Elfrida Rathbone Camden (check ins and support to local residents as part of Community Champions programme); - Home Start Camden and Islington (See final box on borough wide strategic partners) - NW5 community Play project (check ins and online resources) <u>not on VAC directory</u> - Dare to Share (operating from No19 Highgate Centre - Food) <u>not on VAC directory</u> - Think and Do Camden (logistic support and veg box) - Brandon centre (Well-being and mental health support online) - Inkerman Area Residents Association (food and befriending) - London Irish Centre (See at the bottom of this table – they are part of Camden Advice Network) (food and range of support); - Internationalist Workers' Club Mutual Aid Group (shopping)
<p>Camden Council liaison with Mutual Aid Groups Participation@camden.gov.uk</p>	<p>Facebook Camden Mutual Aid Group https://www.facebook.com/groups/199172994722225/</p> <p>What’s app Ward Mutual Aid Groups</p> <p>Kentish Town Ward https://tinyurl.com/KentishTownCovidMutualAid</p> <p>Cantelowes Ward https://tinyurl.com/CantelowesCovidMutualAid</p>

<p>Area: South East Wards: St Pancras and Somers Town Strategic Partners: Somers Town Community Association; St Pancras Community Association</p>	
<p>Last Updated:</p> <p style="text-align: center;">Community Partner – Frances Connelly 020 7974 6457 Frances.Connelly@camden.gov.uk</p>	<p><i>In this zone the response has been brought together by a number of local organisations, building on existing relationships and establishing new ones to better respond to the crisis. This group set up the Somers Town Community Response – running Emergency Support Hubs St Pancras and Somers Town Living centre and it involves Somers Town Job Hub, The Francis Crick Institute, Life After Hummus, Urban Community Projects, Somers Town Youth Team, the Ward Councillors, the Felix Project, Phoenix Court, We Are Ageing Better, Visually Impaired Camden, Little Village and many local residents</i></p> <p><u>Strategic Partners offering support:</u></p> <p>Somers Town Community Association (part of Camden Advice Network, see final box): Hosting a range of support services for local residents needing food or other essential items during lockdown.</p> <p>Life After Hummus</p> <ol style="list-style-type: none"> 1. Community Fridge: free food surplus inclusive of fresh fruit and veg, dry goods, toiletries (inclusive of sanitary products). Provision is Halal and Vegan friendly 2. Help applying for ESA and Universal Credit 3. Community signposting <p>To access this support go to www.lifeafterhummus.com where you can find a referral form to complete. The service is open Thursday (pm), Friday, Saturday and Monday 9.00am – 6.00pm.</p> <p>Little Village</p> <p>Little Village support families with a child under five years. They are distributing emergency support packs to those most in need. Please contact them directly if you need their support. Visit www.littlevillagehq.org</p> <p>Somers Town Job Hub</p> <p>The Somers Town Job Hub has moved online, please contact jobhub@somerstown.org.uk Support to find jobs, help completing ESA/Universal Credit applications, CV advice, access to online training.</p> <p>Somers Town Youth Programme</p> <p>Somers Town Youth Programme has moved its programme online. Please contact youth@somerstown.org.uk and/or follow on Twitter: @stcayouthclub and Instagram @stcayouthclub</p>

	<p><u>St Pancras and Somers town Living Centre:</u> Camden Mobile Foodbank The Living Centre will be hosting the Camden Mobile Foodbank and it is run by Urban Community Projects. Please go to the Urban Community Projects website to see how to access this service. Visit https://www.urbancommunityprojects.org.uk/camden-mobile-food-bank</p> <p>St. Pancras Community Association</p> <ul style="list-style-type: none"> - Telephone support to elderly and vulnerable people at home. Priority to NW1 residents aged 60 plus - Working to establish a home delivery service for same audience e.g. groceries, craft materials, prescription collections - Working to design games, exercises etc. people can do at home, with initial work targeting elderly and at home and hence often not on line <p>Contact Info@spca.org.uk for telephone support of people over 60, living in Camden. Priority given to NW1.</p> <p><u>Other local responses – details on VAC map:</u></p> <ul style="list-style-type: none"> - Somali Youth Development Resource Centre – N1 Centre (shopping and signposting) (See final box on borough wide strategic partners) - Training Link (online training and resources) - C4WS - homeless charity – (advice and support to homeless) - Camden People First (see final box on borough wide Camden Advice Network)- (Check in and advice) - New Horizon Youth Centre (see final box on borough wide Camden Advice Network)- (online and signposting) - Euston Foodbank (food) - Small Green Shoots (online support for NEET young people) - Care visions (check in/online support) - British Red Cross – Camden Branch (shopping and prescriptions) - Women at the Well – (online and signposting)
<p>Camden Council liaison with Mutual Aid Groups Participation@camden.gov.uk</p>	<p>Facebook Camden Mutual Aid Group https://www.facebook.com/groups/199172994722225/ What’s app Ward Mutual Aid Group St Pancras & Somers Town Ward https://tinyurl.com/StPancrasSommersCovidMutualAid</p>

<p>Area: South Camden Wards: Holborn, Covent Garden, King’s Cross and Bloomsbury Strategic Partners: Calthorpe Community Gardens, Holborn Community Association (HCA), Kings Cross and Brunswick Neighbourhood Association (KCBNA), Covent Garden and Dragon Hall Trust</p>	
<p>Last Updated:</p>	
<p style="text-align: center;">Community Partner – Francesca Cappelli 020 7974 5010 Francesca.Cappelli@camden.gov.uk</p>	<p><i>Strategic Partners based in the South of Euston Road are all delivering support to their local communities, including two main food distribution sites (at Calthorpe Community Garden and Covent Garden Community Centre) one for the North and one for the South of the zone. The South Camden Strategic Partners COVID-19 Response has a single point of referral for <u>agencies only</u>, for enquiries about local support which then gets discussed and allocated amongst partners: SouthCamden@c4consortium.org.uk</i></p> <p>Covent Garden and Dragon Hall Trust – covering <u>Covent Garden</u> primarily Working in partnership with Felix Project and other local business to support local residents and operate the Covent Garden Foodbank that support referrals from across the South Camden partnership.</p> <ul style="list-style-type: none"> - Foodbank - doorstep help (shopping, collecting medication, helping with laundry, meter top up) - daily updates through blog and via email to members on state of the neighbourhood (shops available), useful links for health and entertainment and inspiring stories from isolation land <p>For the foodbank <i>contact</i> foodbank@cgcc.org.uk, 020 7691 1577 and info@dragonhall.org.uk for anything else</p> <p>Holborn Community Association - covering <u>Holborn</u> primarily Working in partnership with local volunteers and organisations delivering</p> <ul style="list-style-type: none"> - Doorstep Help for most vulnerable and those isolating (shopping/food delivery, medication, meter top up) - Referral into the Covent Garden Foodbank run by Dragon Hall - Telephone check ins/befriending - Online arts activities for adults and older people - Online arts and gymnastics activities for under 5's, families, children and young people <p><i>Contact</i> admin@holborncommunity.co.uk and 02074052370 (<u>option 2</u> for deliveries/food parcels; <u>option 3</u> for arts/children and young people)</p> <p>Calthorpe Community Gardens – covering <u>King’s Cross</u> and <u>Bloomsbury</u> primarily The partnership with Felix Project ensure weekly food distribution on Tuesdays and support to other local organisations/groups.</p> <ul style="list-style-type: none"> - Weekly food distribution to vulnerable residents in Kings Cross.

	<ul style="list-style-type: none"> - Seed mail out to grow at home - Online tutorials showing how to grow and care for plants as well as cooking at home tutorials - Weekly newsletter online and delivered to local residents - Weekly art sessions and exercise videos for children and families <p>Contact info@calthorpecommunitygarden.org.uk and 020 7837 8019</p> <p>King’s Cross and Brunswick Neighbourhood Association – covering <u>King’s Cross</u> and <u>Bloomsbury</u> primarily Working closely with Food for All and Calthorpe Community Garden to deliver cooked meals and food to local vulnerable residents.</p> <ul style="list-style-type: none"> - Check in calls to members - Support with getting shopping, medicine, befriending for vulnerable members - Benefits and other advice for Bangladeshi and Somali community members - Youth support services online and on social media - Lockdown Times weekly newsletter for senior members <p>Contact Nasim Ali (Chief Executive) 07852 223403, Email: nasim.ali@kcbna.org.uk Diane Fisher (Community worker with older people) 0744319 3413, email: diane.fisher@kcbna.org.uk Muhammod Shofi (Youth Centre Manager), email: shofi.muhammod@kcbna.org.uk</p> <p><u>Other local responses – details on VAC map:</u></p> <ul style="list-style-type: none"> - Fitzrovia Youth in Action (online resources/doorstep help in Regents Park) - South Bloomsbury Tenants and Residents Association (shopping/medications) - The Food Chain (food) - The Pascal theatre company (online learning) - We Are Ageing Better in St Pancras and Somers Town (befriending/phone check ins) - Age-UK Camden (See below info on Camden Advice Network) (food, Care Navigation and Social prescribing, Advice) - Mary Ward Legal Centre - see at the bottom of this table – they are part of Camden Advice Network)
<p>Camden Council liaison with Mutual Aid Groups Participation@camden.gov.uk</p>	<p>Facebook Camden Mutual Aid Group https://www.facebook.com/groups/199172994722225/ What’s app Ward Mutual Aid Group Bloomsbury Ward https://tinyurl.com/BloomsburyCovidMutualAid Holborn & Covent Garden Ward https://tinyurl.com/HolbornCoventCovidMutualAid King's Cross Ward https://tinyurl.com/KingsCrossCovidMutualAid</p>
<p>Area: South West Wards: Regent’s Park</p>	

Strategic Partners: Third Age project; Samuel Lithgow Youth Centre; Bengali Workers Association;	
Last Updated:	
<p style="text-align: center;">Community Partner, Zenoby Orsten-Butler 020 7974 4214 Zenoby.Orsten-Butler@camden.gov.uk</p>	<p><i>In this zone, the response is offered by individual organisations, based on capacity and needs of their communities with no formal neighbourhood coordination but it is working well. Fitzrovia Youth in Action, through their commissioned work as Regent's Park Community Champions Coordinator, is establishing links with organisations located or operating in Regent's Park Estate to support them/work together on supporting local residents. There is also significant overlap in member/service-user base among all funded organisations.</i></p> <p><u>Strategic Partners offering support:</u></p> <p>Third Age Project The centre is closed for activities, open solely for staff and volunteer working and foodbank supplies storage and delivery.</p> <ul style="list-style-type: none"> - Foodbank and essentials supplies delivery for members and local residents in greatest need. Members are under extended lock-down as shielded category (older people). - Support for older people. Telephone befriending, WhatsApp groups (several languages), and online courses, activities and social groups and newsletter emailed and posted with updates, information, tips and stories. - Socially distanced walks <p>Contact details: 020 73834922, info@thirdageproject.org.uk</p> <p>Samuel Lithgow Youth Centre Centre is closed for activities, open solely for staff working and foodbank supplies storage and distribution/pick-up.</p> <ul style="list-style-type: none"> - Essential foodbank supplies for local residents in greatest need, through Felix Project donations. <p>Contact details: Paulo Pires, Centre Manager. Tel: 020 7692 0186. Email: coordinator@samuel-lithgow.org.uk</p> <p>Bengali Workers' Association Regular check-in calls to service users (youth project and older people's project), signposting and guidance support. Food parcel deliveries during Ramadan. Centre is closed. Contact details: Tel: 020 7388 7313. Email: info@bwa-surma.org</p> <p><u>Other local responses – details on VAC map:</u></p>

	<ul style="list-style-type: none"> - Citizens Advice Camden (See below info on Camden Advice Network) - Hopscotch Asian Women centre (See below info on borough wide strategic partners and Camden Advice Network) - West Euston Partnership (LBC funded partner/organisation) (phone and online advice) - Fitzrovia Youth in Action, Regent's Park Community Champions, (online resources/doorstep help in Regent's Park) - St Mary Magdalene (shopping and support) 	
<p>Camden Council liaison with Mutual Aid Groups Participation@camden.gov.uk</p>	<p>Facebook Camden Mutual Aid Group https://www.facebook.com/groups/199172994722225/ What's app Ward Mutual Aid Group Regent's Park Ward https://tinyurl.com/RegentsParkWardCovidMutualAid</p>	
<p>Covid-19 Equalities Organisation Profiles and Key contacts for Area: Camden borough wide Wards: All</p> <p>Last Updated:</p>		
<p>Community Partner-</p> <p>Rosie Tharp</p> <p>020 7974 4562</p> <p>Rosie.Tharp@camden.gov.uk</p> <p>Maternity Cover TBC</p>	<p>Strategic Partners (Equalities)</p> <p>Camden Cypriot Women's Organisation, Kosmos Centre (also part of Camden Advice Network below)</p> <p>Offers reduced services, mainly around: Advice & Information Services; Befriending (phone and video); Benefits support and advice; Check in call / chat; Employment support and advice; Housing support and advice; Mailouts</p> <p>Main line: Kosmos Centre 020 7267 7194, email: koula@ccwo.org.uk Somali Cultural Centre 01727853156</p> <p>West Hampstead Women's Centre, Kilburn Ward, NW6 2NP (also part of Camden Advice Network below) offers advocacy and advice for residents adversely affected by the Covid-19 via the main number 020 7328 7389 between 9.00am and 4pm www.whwc.org.uk</p> <p>Hopscotch Asian Women's Centre (also part of Camden Advice Network below) - Support for BAME women including older women's group, young women, Domestic Violence and</p>	<p>BAME women</p> <p>Women, including BAME women</p> <p>BAME women</p>

	<p>Abuse, Advice Services and Employment Support. All services operating online/ via telephone</p> <p>020 7388 8198 Monday to Friday 9am-5pm</p> <p>Website: http://www.hopscotchawc.org.uk/contact-us/</p> <p>Forum + (formerly Camden LGBT Forum)- social activities and events for LGBTQ+ community and information, advice and support for victims of hate crime. Services being delivered via telephone/ online.</p> <p>If you are a victim of homophobic, biphobic or transphobic harassment or hate crime or have any other enquiries please call 020 7388 5720 Monday to Friday 10am – 5.30pm or email info@forumplus.org.uk Website: https://forumplus.org.uk/</p> <p>North London Cares- A community network of young professionals and older neighbours spending time together and helping one another. Social clubs and all programmes being delivered virtually with phone-in only options. Range of adapted programmes.</p> <p>Referral form</p> <p>More information regarding our work, please email roxanne.rustem@northlondoncares.org.uk or call us on 0207 118 3838 Website: https://northlondoncares.org.uk/home</p> <p>Home-Start Camden & Islington- Free, confidential support and practical help to parents of children under five experiencing a difficult time. Volunteers provide emotional and practical support for as long as needed. All services being offered virtually/ by phone.</p> <p>If you are a family support worker, health visitor, doctor, social worker or any other professional working with families and you feel someone would benefit from our service, you can make a referral on their behalf, with their consent.</p> <p>Referral form</p>	<p>LGBTQ+</p> <p>Older people</p> <p>Families with support needs, including BAME</p>
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	<p>Self-referral form</p> <p>Call 020 7424 1603 or email hello@homestartcamdenislinton.org.uk Website: https://homestartcamdenandislinton.org.uk/</p> <p>Somali Youth Development Resource Centre- Information, advice, support and activities for young people and Somali families. Usual activities include sports sessions, mentoring, coding clubs. Some sessions and activities being delivered online. Welfare check-ins. 0207 1646931 Mon-Fri 9am-5pm/ admin@sydrc.org</p> <p>Website: http://www.sydrc.org/</p> <p>Other organisations/ partners:</p> <ul style="list-style-type: none"> • Camden Disability Action (also part of Camden Advice Network below): https://camdendisabilityaction.org.uk/ 07543 572 793 • British Somali Community: http://www.britishsomali.org/ 020 7383 2803/ 07368 676295 • Somali Cultural Centre (based at Kosmos) 01727853156/ koula@ccwo.org.uk/ john.kilvington@somaliculturalcentre.org • Henna Asian Women’s Group (based at Abbey Community Centre): http://hennaorg.co.uk/ 07519953460 • African Health Forum: https://africanhealthforum.org/ Mobile: 0788 885 7887/ africanhealthforum54@gmail.com • Outside Project: https://lgbtiqoutside.org/ 	<p>BAME young people and families</p>			
<p>Covid-19 Camden Advice Network – Organisations Profiles and Key Contacts Area: Camden borough wide</p>					
<p>Last Updated:</p> <table border="1" style="width: 100%;"> <tr> <td data-bbox="190 1289 575 1396"> <p>Citizens’ Advice Camden</p> </td> <td data-bbox="575 1289 1697 1396"> <p>Tel no: 0300 330 1157 Open Monday to Friday, 10am- 4pm or contact via https://www.camdencabservice.org.uk/</p> </td> <td data-bbox="1697 1289 2045 1396"> <ul style="list-style-type: none"> • General Advice • Advice & Advocacy for </td> </tr> </table>			<p>Citizens’ Advice Camden</p>	<p>Tel no: 0300 330 1157 Open Monday to Friday, 10am- 4pm or contact via https://www.camdencabservice.org.uk/</p>	<ul style="list-style-type: none"> • General Advice • Advice & Advocacy for
<p>Citizens’ Advice Camden</p>	<p>Tel no: 0300 330 1157 Open Monday to Friday, 10am- 4pm or contact via https://www.camdencabservice.org.uk/</p>	<ul style="list-style-type: none"> • General Advice • Advice & Advocacy for 			

		<ul style="list-style-type: none"> Young People (16-25) • Advice & Advocacy for People with Disabilities • Debt & Money
Age UK Camden	<p>Tel no: 020 7837 3777, 10am-4pm Monday to Friday; Email: duty@ageukcamden.org.uk</p> <p>At the office: 45 minute appointments where you can see one of our trained advisers. Some issues may require a double appointment. Book by calling, emailing or dropping in to arrange an appointment https://www.ageuk.org.uk/camden/our-services/information-advice/</p>	<ul style="list-style-type: none"> • Advice & Advocacy for Older People • Debt & money • Welfare Rights/Benefits
London Irish Centre	<p>Tel no. 0207 916 2222 (Monday to Friday 9am-5pm)</p> <p>Email: info@londonirishcentre.org</p> <p>Online Chat: Available 9.30-1 and 2-4pm daily via https://www.londonirishcentre.org/</p>	<ul style="list-style-type: none"> • Advice & Advocacy for Older People • Housing • Welfare Rights/Benefits
New Horizon Youth centre	<p>Tel no. 0207 388 5560; https://nhyouthcentre.org.uk/get-help</p> <p>Email: info@nhyouthcentre.org.uk</p>	<ul style="list-style-type: none"> • Advice & Advocacy for Young People (16-24)
Camden Peoples First	<p>Tel no. 020 7388 2007 10.30am- 4.pm Tuesday to Friday</p> <p>Email: info@camdenpeoplefirst.co.uk</p>	<ul style="list-style-type: none"> • Advice & Advocacy for People with Disabilities
Mary Ward Legal Centre	<p>Housing, welfare benefits and other enquiries: Tel no. 02078317079</p> <p>Housing advice: housingadvice@marywardlegal.org.uk</p> <p>Debt advice: 0207 269 5455 / 020 7269 0292; Email: debtadvice@marywardlegal.org.uk</p> <p>www.marywardlegal.org.uk</p>	<ul style="list-style-type: none"> • Advice & Advocacy for People with Disabilities • Debt & Money • Housing • Welfare Rights/Benefits
Camden Community Law Centre	<p>Tel no's below between 10.00am-12.00pm on weekdays only. Email: admin@cclc.org.uk</p>	<ul style="list-style-type: none"> • Advice & Advocacy for People with Disabilities • Debt & Money

	<p>Employment: 020 8144 0562 Housing: 0208 144 3955/0203 289 4806 Asylum & Immigration: 0141 628 8436/0203 287 3172 Welfare Benefits: 0118 328 2589</p>	<ul style="list-style-type: none"> • Housing • Welfare Rights/Benefits • Employment & Immigration
Camden Disability Action	<p>Tel: 07543 572 793 Call or text Monday to Friday, 10am – 4pm www.camdendisabilityaction.org.uk</p>	<ul style="list-style-type: none"> • Advice & Advocacy for People with Disabilities
Hopscotch Asian Women Centre	<p>Tel no. 0207 388 8198 or 07921 466 815, Monday - Tuesday 09:00-13:30 http://www.hopscotchawc.org.uk</p>	<ul style="list-style-type: none"> • Housing • Welfare Rights/Benefits
West Hampstead Women's Centre	<p>Tel no below between 10am-12noon and 2pm - 4pm 07551 356 361 Monday to Friday 07393 404 398 Monday, Tuesday and Thursday 07733 717 082 Somali and Arabic speaking clients, Wednesday, Thursday and Friday 0207 328 7389 Email: info@whwc.org.uk http://whwc.org.uk</p>	<ul style="list-style-type: none"> • Welfare Rights/Benefits
Somers Town Community Centre	<p>Tel no. 07483 335 915 Monday to Friday, 10am – 4pm Email. jobhub@somerstown.org.uk</p>	<ul style="list-style-type: none"> • Employment