

Good afternoon to you all, I hope you and your own families are all doing ok.

A couple of quick updates:

Weekly Survey

Please take 5 minutes to complete this weeks family needs survey here (use this link as we start a new survey each week) [FSCF COVID FAMILY PRACTICAL AND EMOTIONAL NEEDS SURVEY W/C 20 APRIL](#)

Family Group Conference

A reminder that early help family group conferences (FGC) are still running during COVID, and are having some real successes in helping families coordinate their networks of support. For more information or to arrange an FGC, please contact Tim Fisher tim.fisher@camden.gov.uk

Zoom Use – Keeping Meetings Safe

Whilst we are not currently using Zoom to communicate with families, some of you are still using it to communicate with each other. You will probably be aware of many media reports of ‘Zoom-bombing’. This is where a zoom call is hacked, and inappropriate or offensive photography or video is put on the screen by the person who hacked the call. If you are using Zoom, please do make sure you are using the safety and security features to protect yourselves and the meeting attendees from this as much as possible. You can find more information about Zoom security measures on the attached guide, and I have put this and more information on the COVID guidebook (Technology for Workers section)

New information uploaded to the COVID Guidebook this weekend (guidebook link here [FSCF COVID GUIDEBOOK](#)):

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| <p>Violence in the Home More resources, advice and guidance have been added, including COVID-specific advice from Womens Aid and the National Domestic Violence Helpline See Violence in the Home section</p> | <p>Family Kitchen Cookbook A free PDF 80-page cookbook of easy family recipes from Camden Learning’s Family Kitchen and Health Eating Team, plus a number of individual recipe sheets you can send and open as a PDF on a mobile. See Food section (‘Cooking in the Home’).</p> | <p>Parents and the Employee Furlough Scheme Further information on government guidance on employees who are parents and who may now be eligible for the furlough scheme due to caring responsibilities In the Employment, Income and Benefits section</p> |
| <p>Hospitals and GPs More information about ensuring families know when to take their child to a medical professional for any illness during the COVID period. In the Hospital and GP section</p> | <p>Turn 2 Us COVID Grants The Turn2us Coronavirus Grant Fund has been set up to support people who have lost their income as a result of the Coronavirus and to meet their immediate basic household expenses. In the Finance, Bills and Financial Hardship section</p> | <p>Access to More Local Volunteers We can now access the NHS Volunteers (recruited by central government) to help our families to pick up supplies, prescriptions, shopping etc In the Local Community Sources of Support Section (under NHS Volunteers)</p> |
| <p>Safe Home Visiting Guidance This is guidance from Camden and Islington Public Health on the process that must be followed before any urgent</p> | <p>Staff Wellbeing More resources to help us keep ourselves emotionally well during COVID, and more resources for thinking about loss of a loved one to, or</p> | <p>Housing Repairs Information about how to request urgent housing repairs during COVID, including what is included as an urgent repair: In the Housing Repairs section</p> |

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| or emergency home visit, questions to ask, deciding when PPE is needed (and how to put PPE on (latest version uploaded 14 April 2020). In the FSCF Procedures During COVID section | during, COVID. In the Staff Wellbeing section | |
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Following the government's announcement this weekend, we are preparing for a further 3 weeks of the shut-down. We are now in week 5. Overall FSCF remains steady and as of today I will not need to implement stage 4 of my emergency management plan as both our capacity and requests for early help are currently stable. As always, I will keep this under daily review and inform you if and when this changes.

I know the open-ended nature of the shutdown can feel unsettling and challenging to us and to the families we're helping. I am planning now for what happens when the shut-down ends (notwithstanding we do not yet know how that will be phased), and particularly for when schools eventually re-open. I am also planning for the possibility that we may experience more shut-downs if there are further outbreaks once this initial peak has passed.

Whatever happens in the coming weeks and months, I will continue to do everything I can to keep us prepared, contained and safe.

I'll keep in touch this week with more updates and as always, if there is anything you need, please do shout me.

Becca

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