



WISH Plus

.....improving access to services

WISH Plus is a way for you to improve your health and wellbeing by being referred to a range of Warmth, Income, Safety and Health services, all under one roof.

What can WISH plus help me with?

With WISH plus you can receive a package of support for Warmth, Income, Safety and Health (WISH) services.

Some of the support is dependent on things like your age, whether you are receiving certain benefits, are disabled, or if you have young children.

Here are some of the services available under WISH.

Warmth

- ★ Well and warm home energy efficiency improvements visit
- ★ Telephone energy advice service, such as how to lower your bills and still keep warm

Income

- ★ Money management advice including budgeting, debt and benefit advice
- ★ Advice for those who have benefits issues and need help with an appeal

Safety

- ★ Home security check, free provision and installation of measures such as door locks, spyholes etc.
- ★ Handy person service for minor repairs and fittings around the house (a small fee applies)

Health

- ★ Advice or help to give up smoking
- ★ Cardiovascular health check
- ★ Carer's support
- ★ Help for those suffering from anxiety, stress and depression

Feedback from residents about WISH Plus:

After having a Well & Warm visit, I found that my house was much warmer and it also helped to lower my gas and electricity bills.

I was referred to WISH to have a Fire Alarm fitted. However Kazeem (WISH Plus) explained that I may be eligible for a variety of other services and these included: a Fire Alarm, Home Security Check, Child Safety Equipment, NHS Health Check, and a Well & Warm Assessment.

Origin Housing

- Home security checks
- Child Safety Equipment
- Handy Person Service

Camden Trading Standards

Citizens Advice Camden

Carers Service- Family and Care Support Information)

Healthy Eating Team (Children and babies)

CNWL Falls Assessment

Age UK Camden

- Shopping Service
- Benefits Service
- Help with Accessing Social Activities

London Fire Brigade – (Free Smoke alarm and Fire safety visit)

Adult Social Care (Specialist Aids, Adaptations and Equipment

Home-Start Camden

Integrated Early year Service- Welfare Rights

Groundwork Well and Warm Visit

Careline Telecare (Community Alarm Service)

NHS Health Checks iCope

Money and Benefits advice

Employment Support Services

Adult Weight management

Careline Information about national carers card

Children's centres

Mary Ward

- Debt Advice
- Benefit Service

Floating Support Service

iCope

Green Camden Helpline

Breathe Stop Smoking Service

How do I access the WISH Plus service?

If you are interested in accessing any of the above services, you need to make a self-referral or ask someone else to refer you. The easiest way to refer is to use the link below:

www.camden.gov.uk/wishform or by phoning WISH Plus on **020 7974 3012**

If you would like this document in large print or Braille, audiotape or in another language, please contact **0207 974 5971**

For more information contact WISH Plus on:
T: **020 7974 3012**
E: wish@camden.gov.uk



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