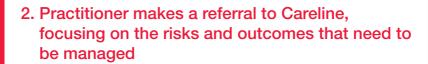# Referral process for assistive technology

1. Practitioner identifies opportunity for AT and has conversation with the person and their family, carer, and/or support staff as applicable

2. Practitioner makes a referral to Careline, focusing on the risks and outcomes that need to be managed

3. Careline arrange an appointment with the person and anyone else who might attend when a joint visit is required

4. Careline visit the person, carry out an assessment and, if they decide AT is right for the person's needs, install suitable AT

5. Careline service goes live

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Camden

Risks that can be managed by assistive technology

- Forgetting important elements of routine, including medication
- Social isolation
- Seizures
- Sensory impairments
- Getting lost when out in the community

Outcomes that can be achieved with assistive technology

- Increased support and reassurance for people and for their carers
- Increased independence at home and out in the community
- Safer living environment
- Reduced impact of falls
- Faster response for people who might need help
- Improved safety and security
- Improved support during the night

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