Contents:

Sending a new Review Working in a COP or Appointee Review Finding these Reviews Case notes

Sending a new Review:

1. For new Reviews- go to 'Start' and select 'Request for Appointee/ COP Review'. <u>There are separate workflows, depending if the client is undergoing a COP process or an</u> <u>Appointee process.</u>

rson Details 🔷 🔸	Person Id	Case Status	-
art >	2138438	Start ID Review	
ise Notes ocuments	Context	Local Authority Checks MALT Documents	
sits	Adult	<u>Medical Checks</u> <u>MOSAIC in Touch</u>	<u>Summary</u>
ealth	Date of Birth	OT - Request OT intervention Prospective Adopter Drop-in Sessions	<u>Summary</u> <u>Resume_</u> <u>Summary</u>
egal Status	Estimated age of 88 years	Prospective Adopter Preliminary Enquiry Prospective Carer Record Closure	Summary 1ary
fences	Address	Prospective Foster Carer Enquiry Prospective Foster Carer Screening	
gistrations	1 TEST SQUARE LONDON	Purchase Service (Carer) Purchase Service (Generic)	
rer Data >	AA1 1AA <u>(View Map)</u> Authority: Camden Ward: Holborn and Covent G	Purchase Service (Personal Budget) RAP – AMH/SAMH – Referral and Assessment	
rts History	Conder	RAP - Carers Assessment/Re-Assessment	
Management >	Female	Reflective Group Supervision Record Requiring the Residue Texturing Visite	
		Requiation o Private Postering Visit	
		Request for Appointee/COP Review Neurost for CLDS: Health. CSOT = certe Management casework	
		<u>Request for Exemption / Variation of Approval</u> Safeguarding Adults - Concern	

This will open a new workflow step:

: Tanija Test (2138438)					
ıs Taken					
tions					
		Next actions			
action	Assigned to	Reason	Note	Priority	Status
					add
	s Taken ions action	is Taken ions action Assigned to	is Taken ions Next actions action Assigned to Reason	is Taken ions Next actions action Assigned to Reason Note	is Taken ions Next actions action Assigned to Reason Note Priority

2. Go to 'Actions Taken', and 'Add' an action

Request for Appointee/COP	? Review ⁻ Taniia Test ((2138438)					
	6				_		_
) 🖸						
Comments Segment							
		Next actions					
Sections	2. Actions Taken	Select action	Please Select				
1. Comments	Next Actions		Appointee Review - ACM Appointee Review - CLDS				
2. Actions Taken		Note	Appointee Review - Continuing Care Court of Protection (COP) Review - ACM				
Indicates completed section			Court of Protection (COP) Review - CLDS Court of Protection (COP) Review - Continuing Care				
	Next action			-		Status	
		Priority				add	
		🔿 🚵 Urgent	Normal	🔿 Ъ Low			
				Add Add and Close	Close		

3. Select the option that applies, depending on the process and the team you're in. Then select a subgroup, and press **'Add and Close'**

Request for Appointee/COP Review : Tan	ja Test (2138438)						
🔚 🗾 🖻 🛃 🖉 (0) 😫							
Comments Segment							
Sections 1. Comments 2. Actions Taken 2. Actions Taken Mext Actions Indicates completed section Next action	n Select actions Select action Pass to team Note	Appointee Review - ACM 27/03/2018 Please Select - Virtual COP/Appointee Reviews North/West Virtual COP/Appointee Reviews South Normal	C Dow			Status ₹Add	
			Add	Add and Close	Close		

Request for Appointee/CO	P Review : Tanija Test (2138438						
3 2 2 0,	D) 🗟						
Commer Finish ent							
Sections	2. Actions Taken						
1. Comments	Next Actions						
2. Actions Taken							
indicates completed section		Next actions					
	Next action	Assigned to	Reason	Note	Priority	Status	
	Appointee Review - ACM	Virtual COP/Appointee Reviews North/West			A	Proposed	N 🖉
							Add

4. You can now 'Finish' this workflow step.

This will send an Appointee Review or COP Review to your team's incoming work, for 6 months' time.

Ms Lanija	lest	: Person Summary	
Person Details	>	Person Id	Case Status
itart	>	2138438	Open 07/05/2016
ocuments		Context	Current Work
isits		Adult	B Course Review/Reassessment (New) (Nicola Antoni) Start Summary
ducation	>	Date of Birth	Appointee Review Start Virtual COPAppointee Reviews North/West) Summary
ealth	>	Estimated age of 88 years	Pristry Needs Assessment (<u>Nicola Antoni) Resume</u> <u>Summary</u> Bending & Outreach Assessment and Plan (<u>Nicola Antoni) Resume</u> <u>Summary</u>
egal Status		Address	 Review/Reassessment and Plan (Nicola Antoni) Resume. Summary Assessment and Planning (Nicola Antoni) Resume. Summary
ffences		(Address Type : Main Address)	
egistrations		1 TEST SQUARE LONDON	Service User Groups
arer Data	>	AAT TAA (<u>View Map</u>) Authority: Camden Ward: Holborn and Covent Garden	Carer Physical Support : Personal Care (65 plus) View details (including history)
Alerts History			
ile Managemen	t >	Gender	
Carer Search	>	Female	

Working in a COP or Appointee Review

Appointee Review : Tanija Test	t (2138438)				
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Financial Review Deputy/Appointee	Assessment start Segment				
Sections 1.	Personal Details				
1. Personal Details	Name	Tanija Test	\$		
2. Financial Information	Surname	Test	\$		
4. Principle of Mental Capacity Act	FWi – ID	2138438			
5. Actions to be made/implemented	Date of birth	#			
6. Actions Taken	Court Ref. No:				
p indicates completed section	Legal Status				
	Person current address	1 TEST SQUARE LONDON AA1 1AA		#	
	Telephone (Home)				
				#	
	Date of this Review	20/00/2017 🗰 🚳		_	

1. When opening your Appointee Review workflow step, no forms need to be created. Everything is there when you open this step, for you to complete. You need to complete all sections circled above.

ppointee Review – Tanija	Test (2138438)		
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A Financial Review Deputy/Appoir	Assessment start Segment		
Sections	1. Personal Details		
1. Personal Details	Name	Tanija Test	#
2. Financial Information	Sumame	Tere	
3. Care	Sumanc	lest	
4. Principle of Mental Capacity Act	FWi - ID	2138438	
5. Actions to be made/implemented	Date of birth	*	
▲ 6. Actions Taken	Court Ref. No:		
indicates completed section	Legal Status		

2. Once sections 1-5 are completed, you'll need to send a Request/ Task to your manager

New Request				
Select	Request Type		Status (Date)	Assigned To
REQUIRED App	pointee/COP Managers Authorisation	8		
O PFS Case Work	er Feedback	Ê		
Ν	lote	Ŷ		
Pass to Wor	Fr* Find			
This request with	ue seit when you next save.			
			(OK Cancel

3. Your manager will respond to this request accordingly. When it is authorised for you to proceed, you can address section 5. Actions Taken, by selecting the next Appointee Review with your team (unless it is NFA, in which case you would be selecting ASC- No Further Action).

Appoi	ntee Review : Tanija	ı Test (2138438)					
	🗾 🔁 🖪	🖉 ₍₀₎ 💈					
A Fin	ancial Review Deputy/Appo	intee Assessment start Segmen	t				
Sec	tions	6. Actions Taken					
1.	Personal Details	Next Actions					
2.	Financial Information						
3.	Care	A next action and recipient m	ust be selected before this form can be finishe	d			
4.	Principle of Mental Capacity Act			Next actions			
5.	Actions to be made/implemented	Next action	Assigned to	Reason	Note	Priority	Statu
A 6.	Actions Taken						≩Add
o ind	icates completed section						

Appointee Review : Tanija	Test (2138438)						
🔒 🚺 🖻 ち	Ø (0) 🗟						
A Financial Review Deputy/Appoint	ntee Assessment start Segm	ent					
Sections 1. Personal Details 2. Financial Information 3. Care	6. Actions Taken Next Actions A next action and recipient	Next actions Select action Note	- Please Select Appointee Review - ACM Appointee Review - CLDS Appointee Review - Continuing Care ASC - No Further Action				
4. Principle of Mental Capacity Act 5. Actions to be made/implemented ▲ 6. Actions Taken indicates completed section	Next action	Priority	● 🖹 Normal	O 🎥 Low		Status BAdd	
				Add Ad	Id and Close Close		

Once selected, you can 'Finish' this workflow step.

The next Appointee Review is now waiting in your team's incoming work.

Currently, the COP Review form is exactly the same as the Appointee Review form. The above process is therefore the same for COP. This will soon be reviewed.

Finding these Reviews:

To make it easier to find the due Appointee and COP Reviews, they now have their own folder in your team's incoming work (so you aren't searching through all Reviews).

These are called Virtual COP/Appointee Reviews North/West and Virtual COP/Appointee Reviews South.

North team folder for example:



Case Notes:

We also have case note 'types' or categories, exclusive for Best Interest Decisions for Appointee and for COP, separately. These need to be used so it is clear, and easily searchable.

Add Case Note						
						Fields marked with a * are required
Title (max. 100 characters) *						
Type of Note *	Please Select					
Date *	Best interest decision for appointee only Best interest decision for court of protection only Care Funding Calculator					
Time * (Enter as 24 hour clock e.g. 15:30)	Closm, Supmary Consultation with IYSS Contact on Hospital Ward Contact via e-mail Contact with Doctor Discussion / Consultation EDT Education					
Note *	FAX Family Service Fostering Team COSH Key SW Information Head of Service ABOVE CEILING Decision Home Visit IEYS Speech & Language - Assessment IEYS Speech & Language - Home/Nursery Programme IEYS Speech & Language - Intervention Group Therapy IEYS Speech & Language - Intervention PCI IEYS Speech & Language - Intervention Social Communication IEYS Speech & Language - Intervention Social Communication IEYS Speech & Language - Netwiew IEYS Speech & Language - Netwiew	on V		Styles •	Format •	